MHHS PROGRAMME

Industry-led, Elexon facilitated

Programme Steering Group #50
05 November 2025

Version 1.1

MHHS-DEL4281

Document Classification: Public

Agenda

#	Item	Objective	Type	Lead(s)	Time	Page
1	**Welcome**		-	Chair	10:00-10:05 *5 mins*	1
2	**Headline Report and Actions**	Approve headline report of previous meeting and actions review	Decision	Chair & Secretariat	10:05-10:10 *5 mins*	3
3	**Ofgem Update**	Message from Programme Sponsor	Information	Ofgem (Jenny Boothe)	10:10-10:20 *10 mins*	5
4	**Programme Status Update**	• Critical Path • RAID • Update on Programme Workstreams • Outstanding Work-Off Items	Information	Programme (Keith Clark)	10:20-10:30 *10 mins*	6
5	**Migration Update**	Update on Migration Progress	Information	Programme (Warren Fulton)	*10:30-10:40* *10 mins*	12
6	**Qualification Update**	Update on Qualification Progress	Information	Code Bodies (Ben Gilbert)	10:40-10:50 *10 mins*	21
7	**Early Life and Hypercare Update**	• Elexon update from TOG including Service Management & DIP • Verbal update from Central Parties • Programme view of progress against ELS Exit Criteria	Information	Central Parties & Programme (Matthew Breen)	10:50-11:05 15 mins	27
8	**Delivery Dashboards**	Questions from PSG members on delivery dashboard content	Information	Chair	11:05-11:15 *10 mins*	49
9	**Summary and Next Steps**	Summarise actions, decisions, and look ahead to next meeting	Information	Chair & Secretariat	11:15-11:20 *5 mins*	68
	Appendix					

Headline Report and Actions

DECISION: Approve minutes and review actions

Chair & Secretariat

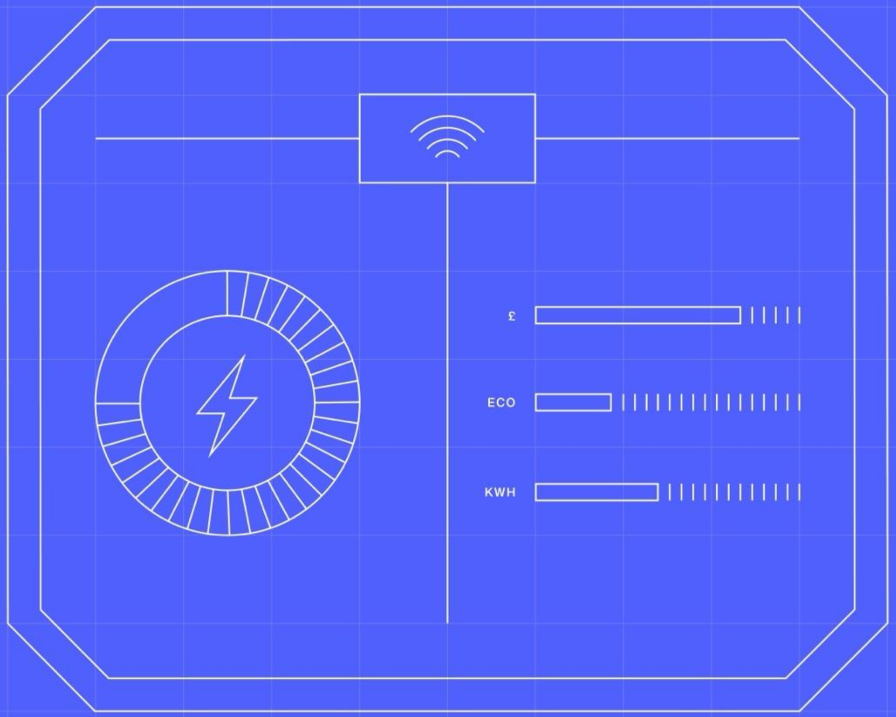
10 mins

Headline Report and Actions

1. Approval of [PSG 01 October 2025 Headline Report]
2. Review of actions:

Ref	Action	Owner	Due	Latest Update
PSG49-01	Programme to include in the headline report the names, roles and contact details of the relevant Change contacts at Elexon, for enquiries related to the Change process or specific changes.	Programme (PMO)	03/10/25	RECOMMEND CLOSED: this detail was included in the October Headline Report which can be found at the [PSG area of the MHHS website].
PSG49-02	Elexon to provide more accurate timeline and explore bringing delivery date forward for M10 Work-Off Item 2 'Delivery of deferred P Flows (P0275, P0276 and P0277)'.	Elexon	08/10/25	RECOMMEND CLOSED: The timeline has been brought forward to 30 November 2025.
PSG49-03	PSG constituency representatives to gather views from their constituents on the M11 Acceptance Criteria and provide feedback to the Programme.	PSG Constituency reps	08/10/25	RECOMMEND CLOSED: An opportunity was provided for industry to provide their views on the M11 Acceptance Criteria.
PSG49-04	Programme to provide guidance to LDSOs on post-M10 PSG Delivery Dashboard Reporting ahead of the November PSG.	Programme (PMO)	20/10/25	RECOMMEND CLOSED: A new reporting template was provided to all representatives, including give LDSOs early sighting.
PSG49-05	Programme to provide guidance for constituency representatives on the approach towards the participant who rescinded their assurances regarding forward and reverse migration.	Programme	20/10/25	RECOMMEND CLOSED: The Code Bodies have confirmed that a resolution plan has been completed and this was considered as part of M11 decision making.
PSG48-10	Programme to review and communicate post-M10 PSG reporting requirements for LDSOs and other parties.	Programme	24/09/2	RECOMMEND CLOSED: Programme has developed and shared an updated reporting template for post-M10.

Ofgem Update



Information: Message from Programme Sponsor

Ofgem (Jenny Boothe)

10 mins

MHHS PROGRAMME
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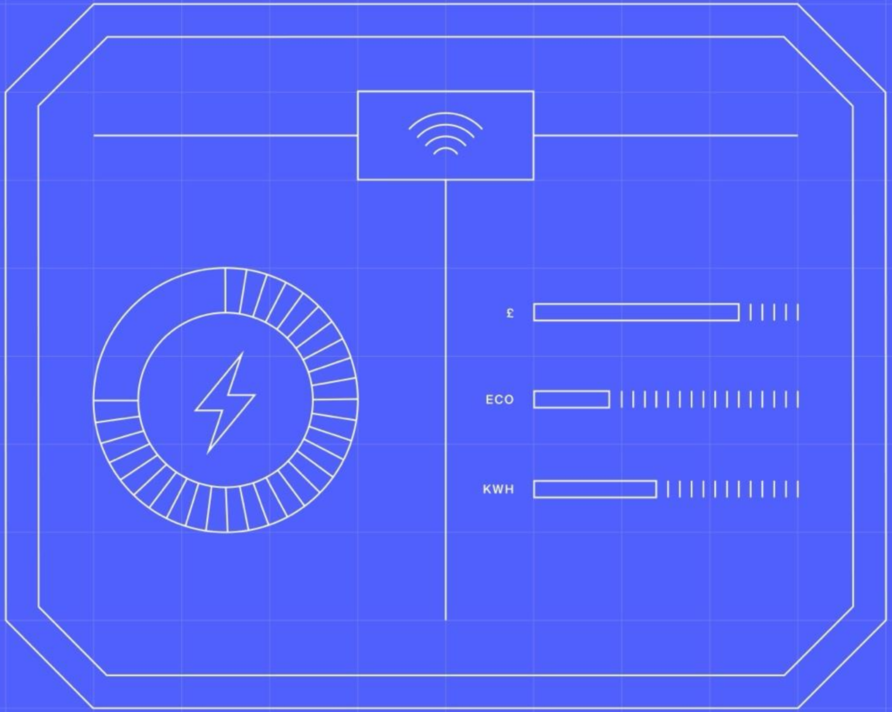
Programme Status Update

INFORMATION:
- Critical Path
- RAID
- Update on Programme Workstreams
- Outstanding (M11) Work-Off Items

Programme (Keith Clark)

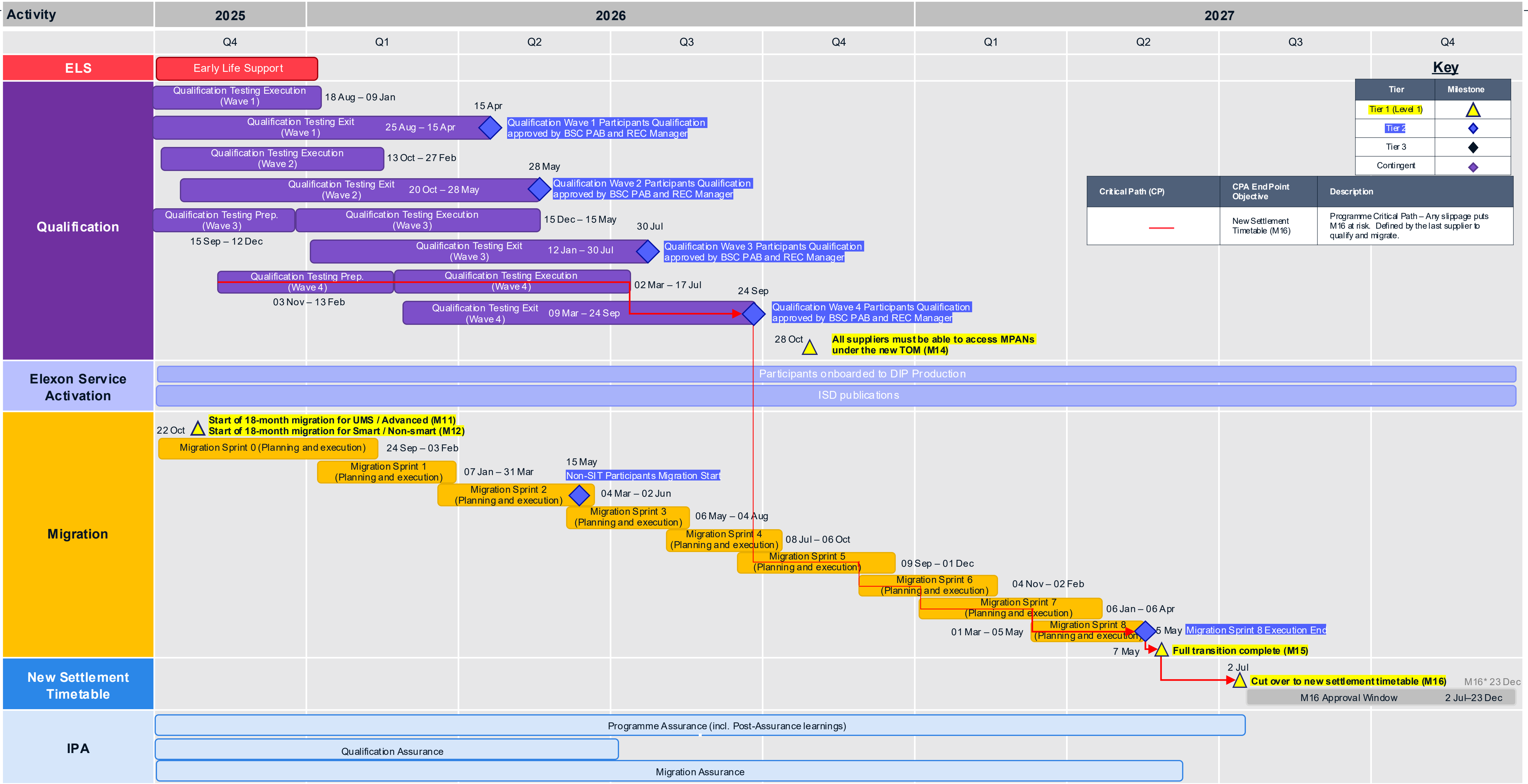
10 mins



The POAP has been aligned to Programme Plan v6.37 and has been updated to include further detail. No activity dates have been changed.

Baselined MHHS Implementation Timeline – POAP (M11 - M16 Critical Path)

Document Classification: Public



Overall RAID Summary: Key Strategic Themes / Issues

RAID Summary & Mitigations

- **M11 Readiness:** M11 achieved successfully.
- **ELS:** Programme are ensuring appropriate mitigations are in place for risks that may materialise into issues during Early Life.

Issue ID	Issue Description	Current Score	Mitigation Plan	Issue owner	Theme	Current score movement since last PSG
I244	There is an issue that there are unforeseen requirements for MHHS Qualification (e.g., additional evidence or tests) as DIP assurance arrangements are still under development. Parties must meet DIP non-functional requirements to use it for REC processes. This could impact migration timelines. Insufficient assurance also risks avoidable issues during live operation.	High	The DIP Manager requirements discussed: • E2E0014 is covered in section 1.3 'DIP Manager's Testing' of DSD002 Annex 1 V2.0 and it should strictly be in section 1.2 - 'Self Testing' - A DIP Change Request is being raised by the DIP Manager to amend the DIP Rules • E2E0209 - Message Idempotency is already in the 'Self Testing' section 1.2. • As a DIP CR is being progressed, scoring is reduced to 4 but this will be monitored to implementation	Elexon	Risks to Early Life exit	Score reduced to 4 (high)
I211	Issue that 250,000 SMETS2 meters have several registered digits which are not supported within the current legacy design or the MHHS design.	High	• BSc change has been raised. Programme's view is that this needs to be in for a February 2026 release to allow for contingency	Programme	Completing Migration successfully	Score remains at 4 (high)

Risk ID	Risk Description	Current Score	Mitigation Plan	Risk owner	Theme	Current score movement since last PSG
R1151	There is a risk that issues highlighted into Elexon Service Management during the ELS phase delay movement through the ELS phases and delay exit from ELS, resulting in Elexon requiring ongoing Programme resource support, incurring costs.	High	• Elexon progressing a path to green setting out: o the current position and issues (e.g. SLAs being missed, issues previously highlighted), o an action plan to resolve those issues with timings, o the expected position as at 20/11 (the planned exit from ELS Phase 1), and o demonstration of the impact to ELS and the case for Service Management issues not being a reason for the Programme being unable to move to Phase 2 of ELS	Elexon	Risks to Early Life exit	Score remains 17 (high)
R1114	There is a risk to Programme delivery that there are no SLAs within Code obliging PPs to take action if an issue were to occur, impacting ELS and MHHSP Delivery.	High	• Workshop setup with Programme/Elexon/Code Bodies to assess the problem statement and areas to be assessed. • Elexon has engaged relevant Parties several times on this and have agreed with Sponsors that this risk needs to be accepted and monitored. MHHSP will continue to monitor and track this risk and escalate as appropriate.	Elexon	Risks to Early Life Quality	Score remains at 20 (high)
R1177	There is a risk that the lack of QT progress could delay the completion of QT for PPs increasing the resource required by Code Bodies to support QT impacting the ability to complete QT on time	High	• Programme discussing with Code Bodies progress reporting, escalations and mitigating issues and risks. Weekly assurance meetings now in place. • Additional resource is being brought in for the back end of wave 2/3/4 to help with the wave load. • QT test and resource planning being undertaken by Elexon by 31-Oct. Risk scoring to be rereviewed once complete • This risk is linked with R1175 and R1176, which highlight that the lack of QT progress could also impact Migration and M14 timelines	Code Bodies	Risks to Qualification success	Score remains at 24 (high)

Workstream RAG definitions		
On Track	Path to Green is viable with measurable management plan in place	Path to Green is not viable without escalation and intervention

Programme Status by Workstream

Workstream		Last month (Oct)	This month (Nov)	Next Month (Dec)	Commentary on status and path to green
Supplier & Agent Qualification	Qualification				• Pathway 4 fully qualified by BSC and REC, following 1 re-submission of SDS role. • Pathway 5 not required as a result. Pathway 6 due to complete by 18-Dec-25 for all roles with 2 exceptions. These two exceptions are expected to qualify in 2026, which is permissible (but not preferred) by the QA&P. M14 is not at risk because of these 2 exceptions.
	Qualification Testing				• Wave 1 test performance has recovered and tracking ahead of plan. Wave 2 execution commenced on 20-Oct-25 for all W2 participants. Wave 3/4 QT planning and readiness activities have commenced. Further build-out of MI capability and Non-SIT QT resourcing planned for completion by end of November (ahead of Wave 3 test execution start date).
Transition / Early Life					• The current RAG status is Amber based on concerns about operation of the TOM during the ELS period. Elexon have been asked to share a detailed plan to improve service management operation and ensure that key metrics are delivered within the SLAs defined in the ELS Model to ensure that movement through the ELS phases is not impacted by operation of the Service Management arrangements (as per R1151 above). • Following on from the approval of M11 and M12 the migration period has started and the weekly ELS TORWG sessions will now have more of a focus on the progress of migration and moving through the different phases of ELS. • A key focus of the ELS period will be ensuring that issues are resolved in a timely manner and right the way through to completion. Where there are key issues that need to be highlighted to industry, the relevant parties will be asked to do this through TORWG e.g. Helix to provide further information about the ISD issues that were seen in the lead up to M11. • The Data Cleanse Closure Report has been published to industry and will be discussed at DCWG on 30-Oct-25 before we discuss the proposal for the DCWG to be closed.
Migration	Readiness				• Sprint 0: three suppliers are scheduled to commence migration in Jan-26 and are currently on track • Sprint 1: one supplier is scheduled to commence migration during Sprint 1 and is currently on track. • Migration Plan: the Sprint 0 migration plan has been baselined and remains accurate.
	Execution				• Current Amber status given dependency on Early Life progress. • Two suppliers began migration on 22-Oct-25, as planned. • 99.4% of migrations were initiated as planned for migration weeks 1 – 2. Minimal exceptions were observed.

M11 Work-Off Plan

#	Work item	Due date	Owner
1	Delivery of deferred P Flows (P0275, P0276 and P0277)	30-Nov-25	Elexon
2	Decision provided on migration incentives (Mod P487)	Q1 2026*	Ofgem
3	Outstanding SAT testing for M16 transition	July 2026*	Elexon
4	Outstanding Helix SIT-Ops PIT work-off plan items	24-Oct-25	Elexon
5	Elexon undertake a full post incident review of ISD v14 and v15 issues	03-Dec-25	Elexon
6	Programme to convene IRG to consider all of the issues associated with the publication of ISD v14 & v15	03-Dec-25	Programme
7	ISD v15 (emergency release) is published, validated and successfully loaded by relevant industry participants	21-Oct-25	Elexon M11-ready PPs
8	All Elexon ‘readiness and stability’ resolution activities (as per slide 9) are completed as agreed	03-Dec-25	Elexon
10	Obtain final M11 readiness declarations from outstanding parties	22-Oct-25	Programme M11-ready PPs
11	Major incident related to ISD has been closed	22-Oct-25	Elexon

Specific date to be confirmed

Elexon – M11 Work-Off Items

Ref	Issue	Workaround status	Perm fix target release (date)
290856	**Legacy interfaces:** Messages stuck in messagestore	n/a - Permanent fix deployed.	Completed: R25.14.2 (05-Sep-25)
287099	**ISD:** Unable to send unpublished LLF data to EIS (& DAP)	n/a - Permanent fix deployed.	Completed: R25.14.4 (02-Oct-25)
293188	**DAH:** File validation failing on 'Losses MSID Count' field (re: D0081 and D0296)	n/a - Permanent fix deployed.	Completed: R25.14.5 (21-Oct-25)
285371	**DAH:** Unable to default to previous DA files received.	Daily manual workaround in place.	Scheduled: R25.14.6 (30-Oct-25)
291098	**PARMS:** P0136 rejected with error message: Attribute MarketParticipantName is 45 characters long. Max length defined = 40	Weekly manual workaround in place.	Scheduled: R25.14.6 (30-Oct-25)
292055	**ISD:** On catalogue publish there is not an automatic update to DR side impacting back-up.	Per publish manual workaround in place.	Target 25.14.8 (27-Nov-25)
288972	**DAH:** For file type C0221, DAH does not have functionality to increment the header number. This is a new requirement rather than a defect.	End of month manual workaround in place.	Target 25.14.8 (27-Nov-25)

Additional Post M11 Work-Off Items	Status
Permanent fix for DUOS data issue encountered within ISD catalogue publication	P3 incident retained to support permanent close out of the issue
Lessons Learned and implementation of required improvement steps from Review of ISD incidents	To be scheduled Post M11

SIT Operational Testing PIT Work-Off Item	Status
MHHSP-47 VAS: Update on the % of Report Approvals expected to be completed by 24-Sep-25 to show that Helix is on track.	• All M11 Required Reports are signed off and ready. • The following 4 (non-M11 required) reports have been developed and are expected to be signed off on 24-Oct-25: 1. Annual Demand Volume, 2. Rejected Settlement volume (Data already covered in existing default Volume Report), 3. Retrospective registration data report. 4. Qualification Exception Report.

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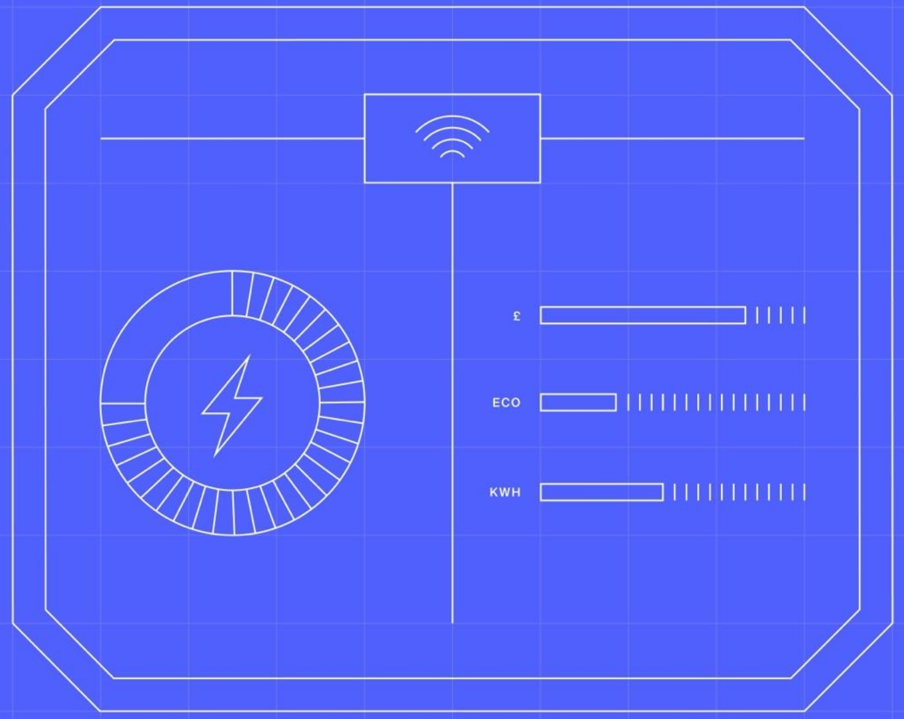
Migration Update



INFORMATION: Migration Update

Programme (Warren Fulton)

10 mins

Migration Day 1 summary

Migration Day 1 approach
Day 1 was carefully planned and orchestrated. An operations room was established in the Elexon building, with bridge calls running throughout the day between the MCC, Suppliers, Agents, the DIP Manager, and Avanade. Additional communications also took place involving LDSOs, Service Providers, and Programme technical SMEs.

The MCC and Suppliers planned to initiate a low volume of migrations on Day 1, covering several different configurations of market segments, agents, and LDSOs. The plan also included completing four migrations “in day” to enable faster end-to-end validation of the full process, as well as completing migrations prior to the clock change on 26 October 2025.

Migration progress was closely monitored in real time, with the aim of promptly identifying and addressing any issues with the help of participants.

The day began slowly due to issues encountered with the first two migrations. However, once these were resolved, migration volumes increased quickly in a staged manner, with new batches initiated only after previous batches had been successfully completed.

Migration Day 1 summary

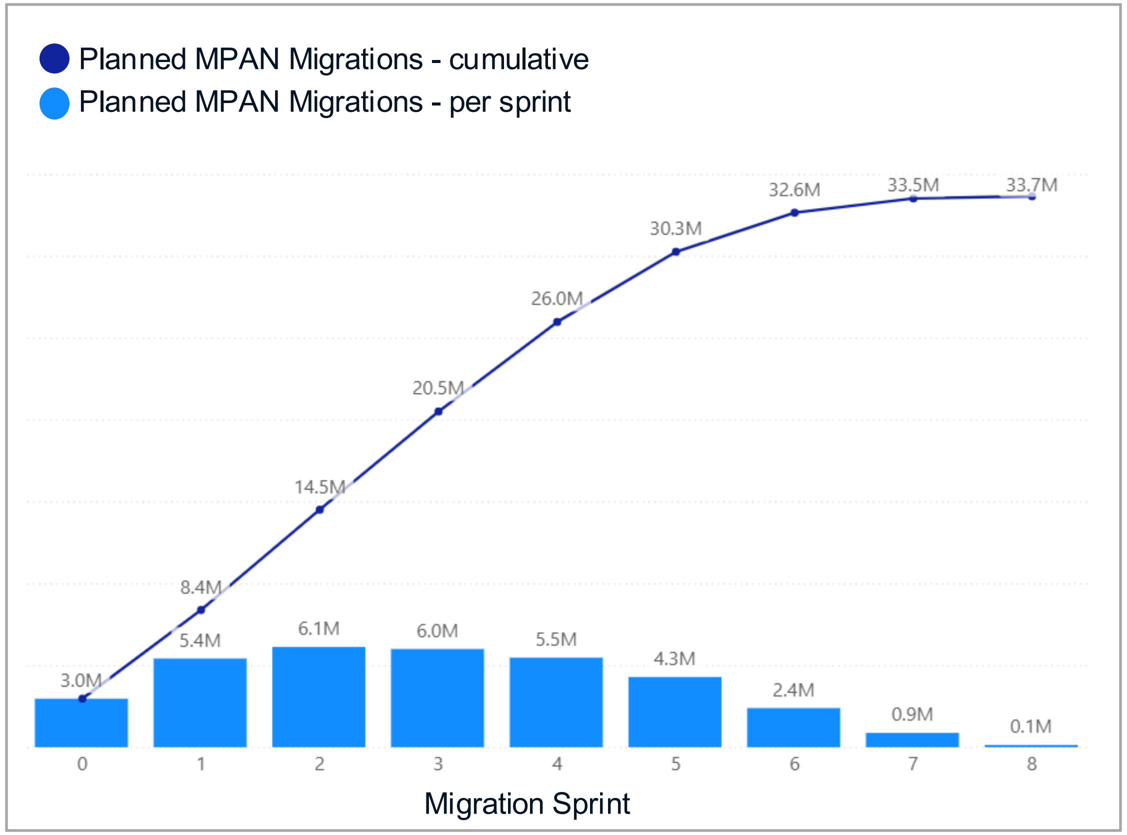
Migration initiations planned:	291
Migration initiations:	206
Migration initiations successful:	205
Migration completions expected:	4
Migration completions achieved:	4

Lessons Learnt
The planning and preparation prior to Day 1, along with the communication and control measures in place, worked very well. Lessons learnt will be documented and incorporated into the Sprint retrospective to support improvements in future sprints. These lessons will be categorised into operational and technical areas. Supplier-related issues will be shared (anonymously) along with their resolutions, to help future suppliers avoid similar errors.

Thank You
The Programme sincerely thanks all participants and team members who contributed to the preparations and execution of Day 1 for their commitment and collaboration in making it a success.

Updated v1.1

Migration plan overview: Sprint 0 – 8



Migration Sprint	Start date	End date	Suppliers starting Migration	Migrations planned*
0	22/10/2025	03/02/2026	5	2,962,048
1	04/02/2026	31/03/2026	1	5,416,680
2	01/04/2026	02/06/2026	13	6,124,669
3	03/06/2026	04/08/2026	14	5,997,563
4	05/08/2026	06/10/2026	35	5,470,453
5	07/10/2026	01/12/2026	5	4,285,158
6	02/12/2026	02/02/2027	0	2,387,254
7	03/02/2027	06/04/2027	0	873,391
8	07/04/2027	06/05/2027	0	134,788

Commentary:

1. MHHS migration is planned over 9 Sprints

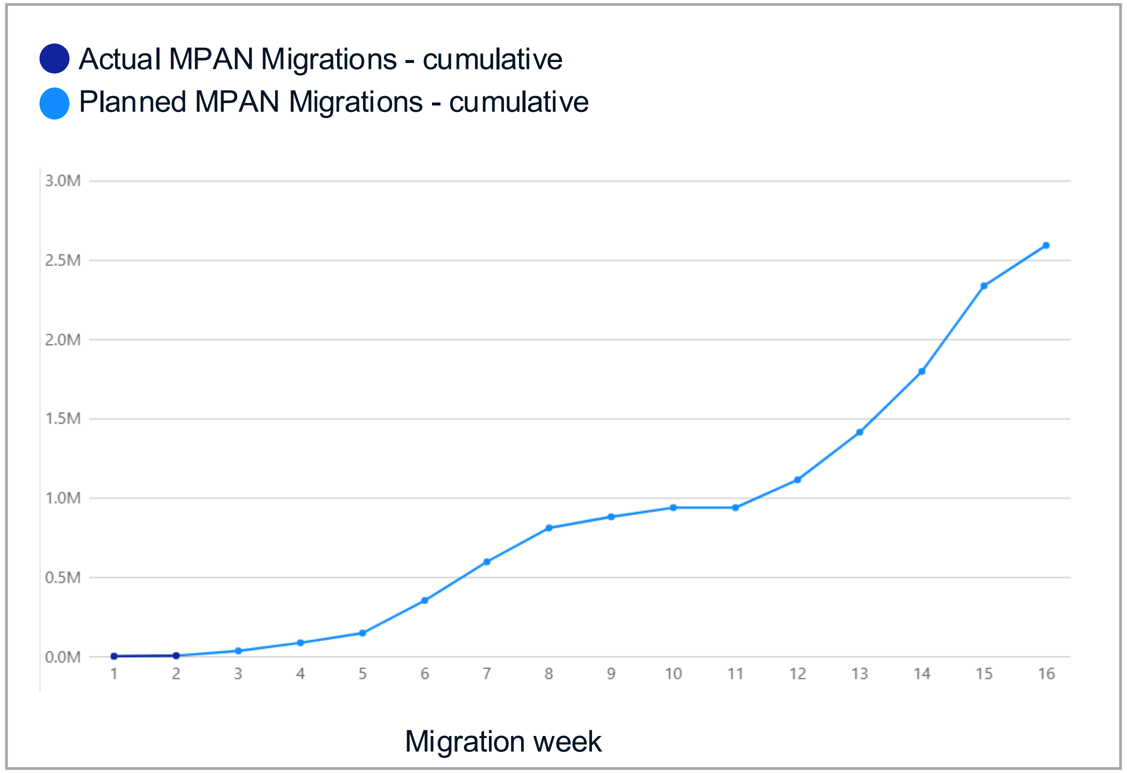
2. Sprints 1–5 are expected to have the highest volumes of MPANs migrated, with Sprint 2 marking the commencement of migrations for Non-SIT participants

3. Sprints 2–4 will experience the highest number of participants starting migrations. The MCC has designed Kestrel to manage this peak demand period and will continue to refine operational processes based on lessons learned from earlier sprints. Participants will also be provided with guidance on how to avoid issues encountered by other participants

*Volumes have been slightly adjusted to account for sprints starting or ending mid-week.

Updated v1.1

Migration status: Sprint 0



Migration week	Week commencing	Migrations planned	Migrations initiated (IF31)	% Planned versus initiated	Cumulative: Migrations planned	Cumulative: Migrations initiated (IF31)	Cumulative: % Planned versus initiated
1	20/10/2025	800	769	96.1%	800	769	96.1%
2	27/10/2025	3,741	3,747	100%	4,541	4,516	99.4%
3	03/11/2025	30,156			34,697		
4	10/11/2025	51,469			86,166		
5	17/11/2025	60,846			147,012		
6	24/11/2025	205,631			352,643		
7	01/12/2025	243,467			596,110		
8	08/12/2025	214,067			810,177		
9	15/12/2025	70,000			880,177		
10	22/12/2025	57,912			938,089		
11	29/12/2025	0			938,089		
12	05/01/2026	175,273			1,113,362		
13	12/01/2026	300,467			1,413,829		
14	19/01/2026	383,218			1,797,047		
15	26/01/2026	539,918			2,336,965		
16	02/02/2026	254,993			2,591,958		

Commentary for migration weeks 1 - 2:

1. 99.4% of migrations were initiated as planned
2. Minimal exceptions were observed of:
   - Migrations not completing (IF31–IF36)
   - Metering Service or Data Service not being appointed simultaneously

ELS exit readiness

a) ELS exit criteria: Minimum number of MPANs that need to be operating within the MHHS arrangements

ELS PHASE	Forecasted end date	Min MPANs operating within MHHS arrangements	MCC forecasted Migration initiations	MCC forecasted Migration completions
Phase 1	20/11/2025	133,334	134,712	86,166
Phase 2	18/12/2025	800,000	864,277	810,177
Phase 3	22/01/2026	1,733,334	1,750,355	1,413,739

Commentary:

1. For Phase1, the migration forecast remains on track to initiate the total required migration volumes. However, completions are forecasted to fall short of meeting the ELS criteria due to an expected lag of approximately five working days between initiation and completion. Should this occur, there is an option to delay the Phase 1 exit by one week to allow sufficient time for completions to process. This will not have an immediate impact on migrations, as the following week's daily volumes are below the 50k threshold. The MCC will continue to collaborate with the ELS team to monitor the forecast.
2. For Phase 2, the migration forecast remains on track to meet the ELS criteria.
3. For Phase 3, the status and approach are similar to Phase 1. There is an option to delay the Phase 3 exit by one week to allow for completions to process. This adjustment will not have an immediate impact on migrations, as the following week's daily volumes are below the 200k threshold.

b) ELS exit criteria: Number of migrations attempted in one day (peak of peaks)

ELS PHASE	Number of migrations attempted in one day	MCC forecasted Peak of Peak date	MCC forecasted Migration completions
Phase 1	50,000	18/11/2025	49,854
Phase 2	200,000	16/12/2025	203,037
Phase 3	300,000	20/01/2026	300,377

Commentary:

1. For Phase 1 the migration forecast is expected to fall slightly short of the ELS criteria, the MCC will continue to collaborate with the ELS team to assess whether this presents any undue risk
2. For Phase 2 and 3, the migration forecast is on track to meet the ELS criteria. Migration volumes for these phases currently exceed the established thresholds. The MCC will work closely with Suppliers ahead of the 'peak-of-peak' days to adjust migration schedules, ensuring they remain as close to the threshold limits as possible while maintaining sufficient volumes to mitigate the risk of incomplete migrations.

Reporting evolution

Reporting to the PSG and other governance groups will continue to evolve in line with Programme and industry requirements. This will include the integration of graphic elements to simplify key messages.

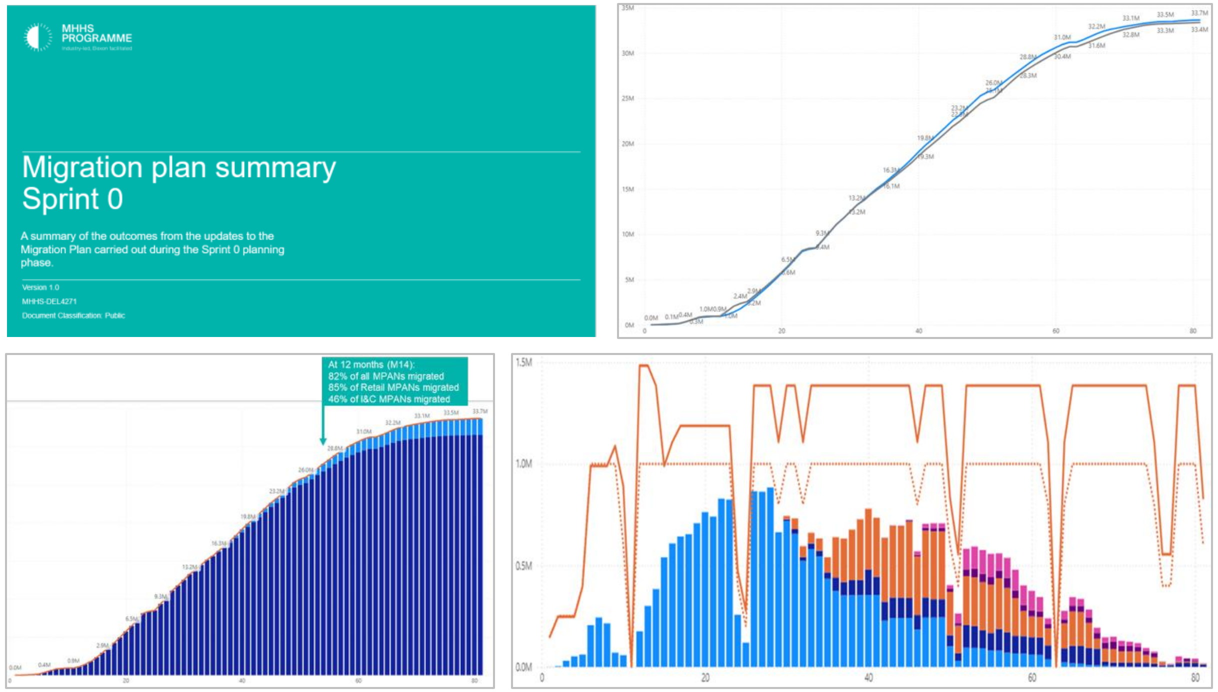
Kestrel

The baselined Migration Plan to M15 and the Sprint 0 daily plan are available on Kestrel for all parties involved in the Migration. Users can also access information on actual migration volumes compared to the planned figures, with a one-day reporting lag.

Sprint 0 - Migration plan summary

A report summarising the outcomes of the Sprint 0 planning phase has been published on the collaboration base. The report includes:

- The revised migration profile to M15
- A comparison between the previously baselined migration plan (July 2025) and the plan established following the Sprint 0 planning phase



Click here to view the Sprint 0 – Migration plan summary report.

Migration initiations

Week commencing	Migration week	Migrations planned	Migrations Initiated (IF31)	% Planned Versus Initiated	Successful Initiations (IF35)	% successfully initiated
20/10/2025	1	800	769	96.1%	766	99.6%
27/10/2025	2	3,741				
03/11/2025	3	30,156				
10/11/2025	4	51,469				
17/11/2025	5	60,846				
24/11/2025	6	205,631				
01/12/2025	7	243,467				
08/12/2025	8	214,067				
15/12/2025	9	70,000				
22/12/2025	10	57,912				
29/12/2025	11	0				
05/01/2026	12	175,273				
12/01/2026	13	300,467				
19/01/2026	14	383,218				
26/01/2026	15	539,918				
02/02/2026	16	254,993				

Commentary:

1. In Week 1, 96.1% of planned migrations were initiated, slightly below target. This shortfall was primarily due to issue resolution activities on the day and the first-time use of the relevant interfaces and participant production systems.

2. Of the migrations initiated, 99.6% were successfully completed. The small number of failed migrations are currently under investigation. The failures under investigation are linked to participant exception management and not related to central systems.

3. Two suppliers have initiated migration activities during Sprint 0. Three suppliers are scheduled to commence migration in January 2026 and are currently on track.

Migration completions

Week commencing	Migration week	Migration completions expected (IF36)	Migrations completed (IF36)	% expected versus completed
20/10/2025	1	96	97*	101%
27/10/2025	2	670		
03/11/2025	3	3,741		
10/11/2025	4	30,156		
17/11/2025	5	51,469		
24/11/2025	6	60,846		
01/12/2025	7	205,631		
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05/01/2026	12	0		
12/01/2026	13	175,273		
19/01/2026	14	300,467		
26/01/2026	15	383,218		
02/02/2026	16	539,918		

Commentary:

1. There is an expected lag of 3–5 working days between migration initiation (IF31) and completion (IF36).

2. In Week 1, 101% of the expected migration completions were achieved. This was driven by reducing the lag between initiation and completion to enable a ‘fast feedback’ approach, as well as completing migrations ahead of the scheduled clock change.

* The additional completion resulted from a related MPAN that migrated in accordance with the design.

** Volume may be re-scheduled to week commencing 5 Jan 2026. To be confirmed.

Sprint 0-8 Forecast

Migration Sprint	Start date	End date	Suppliers starting Migration	Migrations planned*
0	22/10/2025	03/02/2026	5	2,962,048
1	04/02/2026	31/03/2026	1	5,416,680
2	01/04/2026	02/06/2026	13	6,124,669
3	03/06/2026	04/08/2026	14	5,997,563
4	05/08/2026	06/10/2026	35	5,470,453
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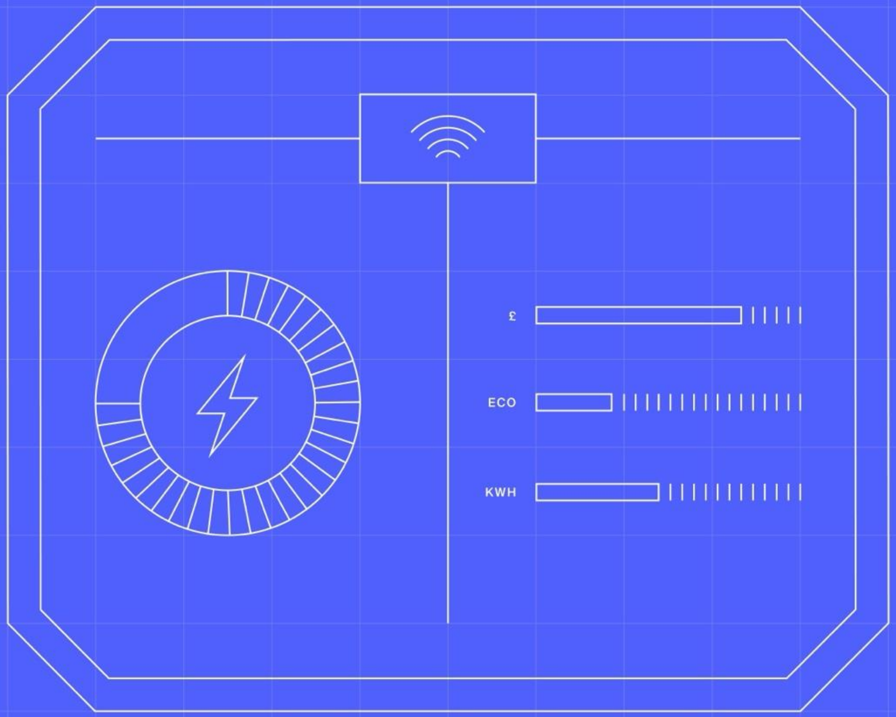
Commentary:

1. Sprints 1–5 are expected to have the highest volumes of MPANs migrated, with Sprint 2 marking the commencement of migrations for Non-SIT participants

2. Sprints 2–4 will experience the highest number of participants starting migrations. The MCC has designed Kestrel to manage this peak demand period and will continue to refine operational processes based on lessons learned from earlier sprints. Participants will also be provided with guidance on how to avoid issues encountered by other participants

*Volumes have been slightly adjusted to account for sprints starting or ending mid-week.

Qualification Update



INFORMATION: Qualification Update

Code Bodies (Ben Gilbert)

10 mins

Overall Status / Progress
Overall Qualification: • Wave 1 testing execution has recovered from Red to Amber and is trending green following completion of 10-point recovery plan presented at last PSG. Amber will return to Green once testing velocity & process has been proven out. • Qualification Assurance and Qualification Testing disciplines have now been organised as separate but co-ordinated efforts within the Helix Programme. This has increased focus and team bandwidth. **Non-SIT Supplier & Agent Qualification:** • Pathway 6 due to complete by 18/12/25 for all roles with 2 exceptions • These two exceptions are expected to qualify in 2026, which is permissable (but not preferred) by the QA&P • M14 is not at risk because of these 2 exceptions **Non-SIT Testing (a.k.a 'Waves')** • Wave 1 testing execution has recovered from Red to Amber as a result of test execution rate recovering to position of being ahead of plan. • Wave 1 testing is projected to complete within allocated window • QAG approved Wave 2 testing start as 20/10/25, on plan • Wave 2 testing execution commenced 20/10/25. Small number of tests passed and all participants' testing is now in progress. • Wave 3 testing preparation is on track. Additional engagement to support participants and reduce risk of test execution readiness issues is being implemented. • Wave 4 testing readiness is in planning phase but on track. • Final QAD submission window for Wave 1 has opened with submissions due on January 16th. 1 of 16 has been submitted • Initial QAD submission window for Wave 3 has opened with submissions due on November 7th. 6 of 27 have been submitted. • Further build-out of Non-SIT Testing team and MI and reporting capability is in progress. Seeking to have both firmly established before commencement of Wave 3 test execution.

Key upcoming milestones

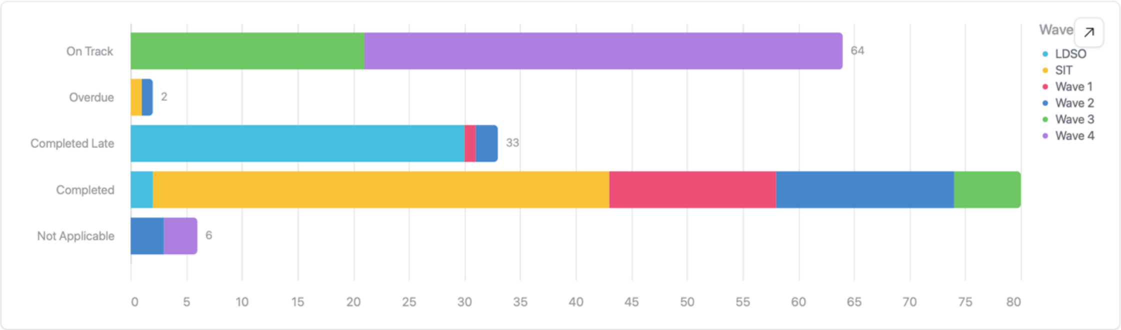
Milestone name	Date	RAG
Pathway 4/5 Qualification	25/09/25	C
Wave 2 testing start	20/10/25	C
Pathway 6 Qualification	18/12/25	A
Wave 1 testing end	9/1/26	A
Wave 3 testing start	12/1/26	A
Final QAD Received (Wave 1)	16/1/26	G
Wave 2 testing end	27/2/26	A
Final QAD Received (Wave 2)	6/3/26	G
Wave 4 testing start	9/3/26	G
Final QAD Received (Wave 3)	22/5/26	G
Wave 3 testing end	22/5/26	A
Wave 4 testing end	17/7/26	A
Final QAD Received (Wave 4)	24/7/26	G

Qualification Cohort	Key Concern or Risk	Mitigation or Resolution	RAG
Non-SIT Suppliers & Agents	**Non-SIT participant does not meet wave requirements which delays its Qualification timelines**	1 x Participant in Wave 1 had a delay to starting testing due to blocking defects. They have now commenced testing and are being supported to reach planned velocity. Participants in Wave 2 testing have all commenced test execution on time. The risk remains Low as a result.	G
Non-SIT Suppliers & Agent	**There is a risk to Code Bodies capacity to support Qualification of all PPs by M14 if PPs continue to move from earlier waves into Wave 4.**	Continuing to monitor capacity and resourcing throughout waves to ensure they can be supported. Work with participants to support maintaining their assigned wave. Transfer of testing responsibility to Helix Delivery Team has helped with this. Risk remains amber whilst monitoring for continued stable testing velocity.	G

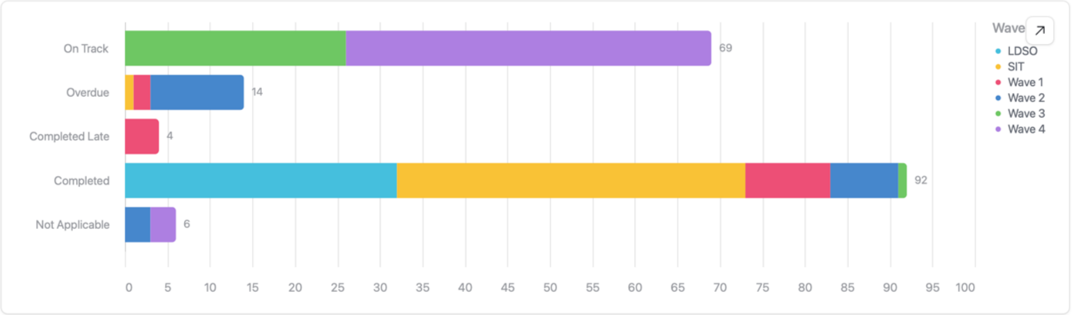
Qualification Wave Progress - QAD Update

- **SIT** – 1x participant changed its approach following SIT which requires them to resubmit their QAD
- **Wave 1** – Reduction to 2x (from 5) overdue approvals of Initial QAD require participant action to resolve
- **Wave 2** – 11x initial QAD approvals overdue as feedback points being addressed by participants with Code Bodies
- **Wave 3** – On track
- **Wave 4** – On track

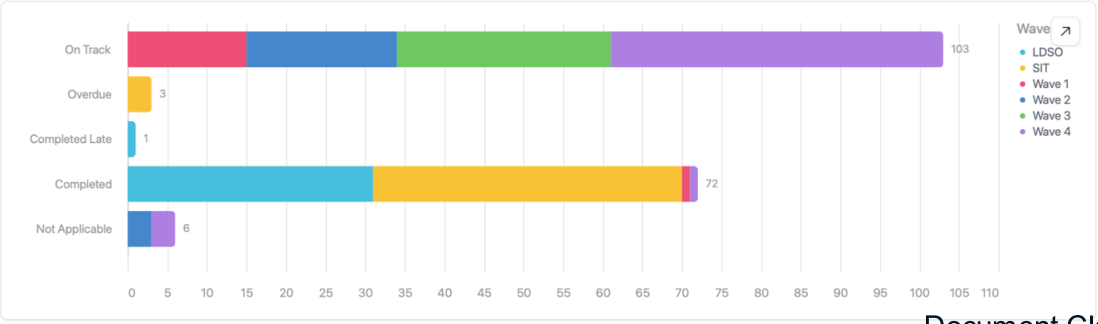
Initial QAD Received



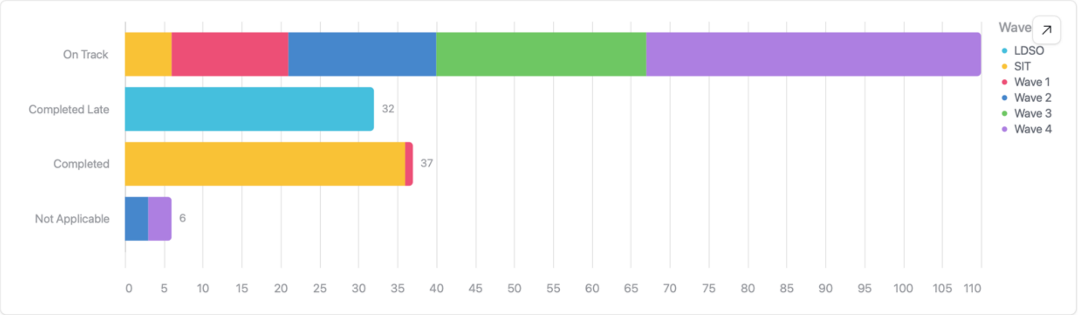
Initial QAD Approved



Final QAD Received



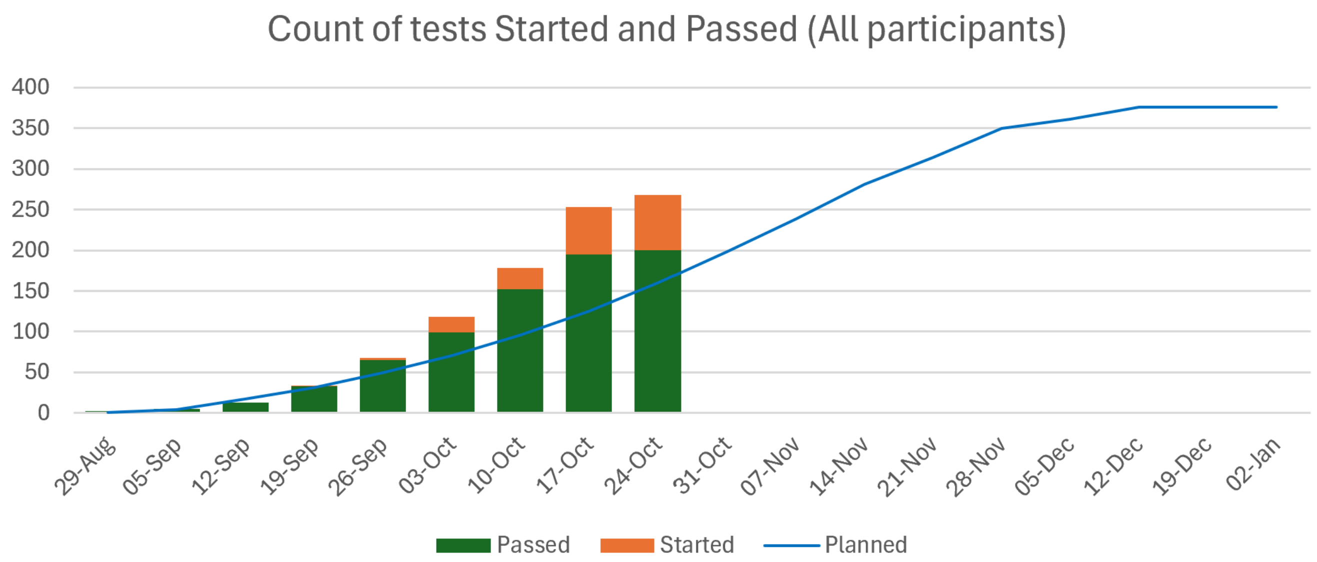
Final QAD Approved



Wave 1 Progress

Overall Status	Amber

Test Progress – Actual as at 20/10 and forecast planned to 24/10

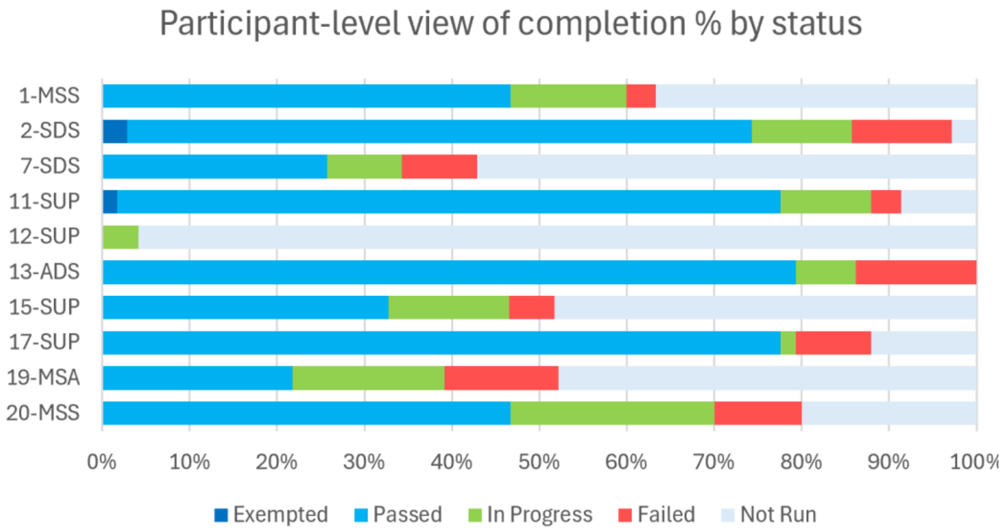


Status	29-Aug	05-Sep	12-Sep	19-Sep	26-Sep	03-Oct	10-Oct	17-Oct	24-Oct	31-Oct	07-Nov	14-Nov	21-Nov	28-Nov	05-Dec	12-Dec	19-Dec	02-Jan
Passed	2	5	13	33	65	99	152	195	200									
Started	0	0	0	1	3	19	26	58	68									
Planned	1	4	17	31	49	70	96	125	160	198	238	281	314	350	361	376	376	376

Note 'Planned' is the total for the end of the week

Summary

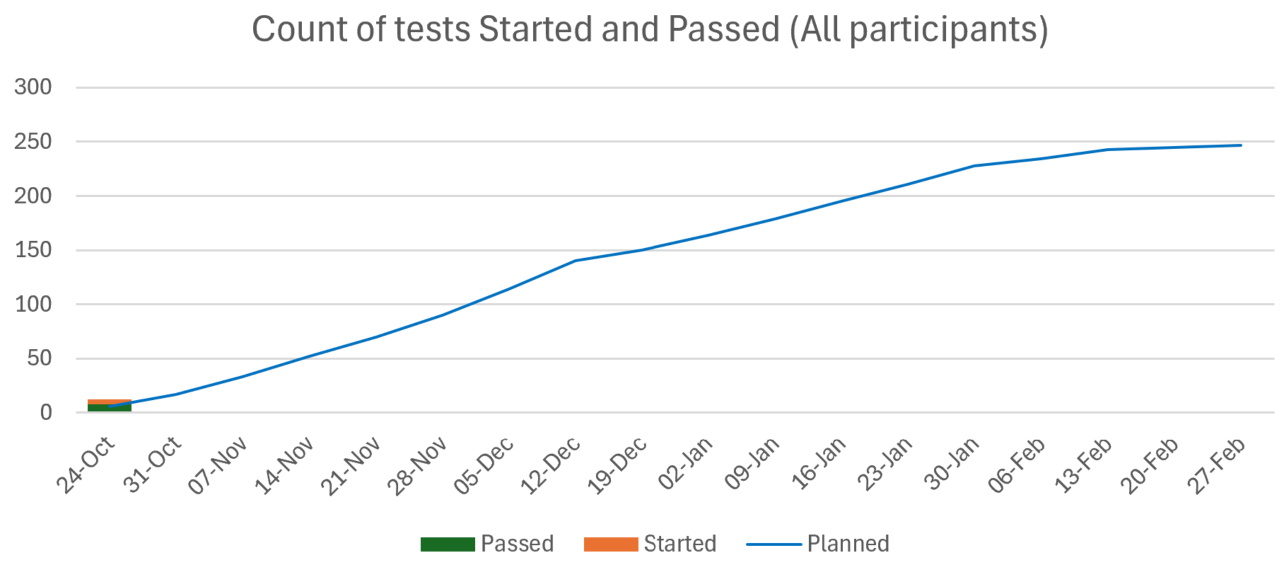
- Overall position is tracking ahead of plan.
- 1 participant still tracking Amber – blocking defects delayed start of testing. Alternative tests now started with close monitoring of progress.
- All remaining participants tracking as green with good velocity and tracking to plan. Test failure rates reduced overall since last report.



Wave 2 Progress

Overall Status	Amber

Test Progress – Actual as at 20/10 and forecast planned to 24/10

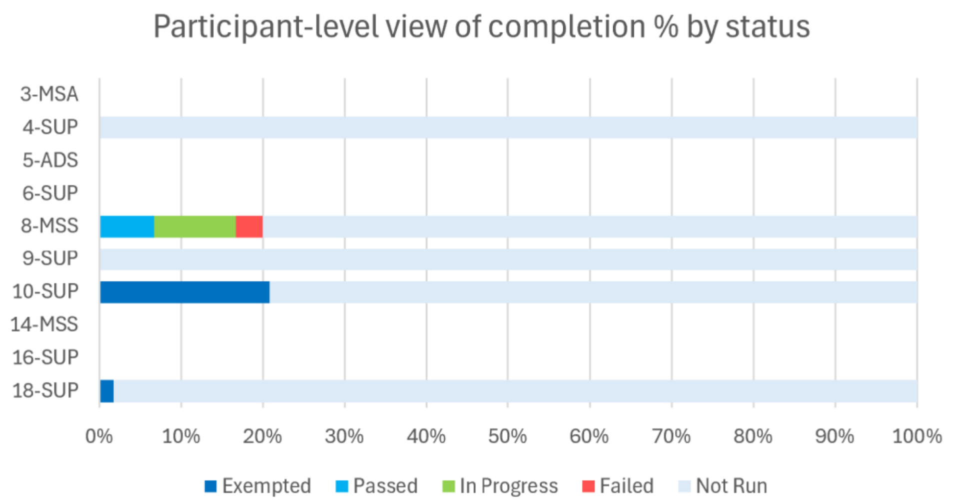


Status	24-Oct	31-Oct	07-Nov	14-Nov	21-Nov	28-Nov	05-Dec	12-Dec	19-Dec	02-Jan	09-Jan	16-Jan	23-Jan	30-Jan	06-Feb	13-Feb	20-Feb	27-Feb
Passed	8																	
Started	4																	
Planned	6	17	33	52	70	90	114	140	150	164	179	195	211	228	234	243	245	247

Note 'Planned' is the total for the end of the week

Summary

- Overall Status Amber – testing has commenced for all participants but velocity not reached yet.
- One participant has passed their first tests and 2 participants have approved exemptions (showing as passed) but have not yet passed any test cases.
- 1 participant (3 roles) has approval to defer testing to the end of October for 2 roles and January for their remaining role – low impact as only 4 tests required across all 3 roles.



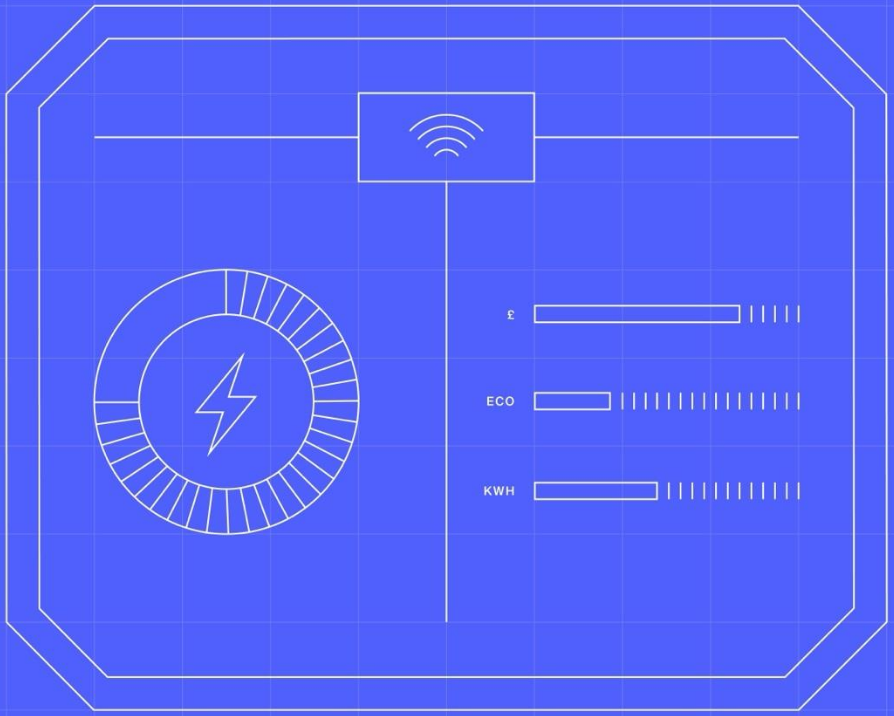
Exempted means that a participant is formally not required to perform a specific test case.

Recovery actions

- All testing recovery actions presented at PSG on 22nd September are now completed
- Focus remains on sustaining the progress made in participant testing readiness and execution velocity
- Management Information supporting test execution and velocity is in place and will continue to mature and be refined

	Action	Description	Status
1	Transfer Non-SIT testing accountability to Helix delivery team	Jo Hill (Business Transition Lead) and Royston Black (Communications Lead) to provide additional support to promote increase Participant interaction, delivery controls and granular MI	Completed
2	Improve DIP Onboarding and Smoke testing confidence for future waves	Ongoing DIP Onboarding process improvements mean future waves are not expected to encounter DIP Onboarding delay. "Warm" handover between teams to promote smoke test introduced.	Completed
3	Qualification Test Execution Forum 'QTEF'	Workstream level forum in place to support Wave participants throughout testing	Completed
4	Participant Engagement	Hold a full set of Participant engagement sessions with each Wave 1 Participant (sponsors + delivery team) to identify blocking issues, promote increased commitment and agree revised execution plans that fit within Wave 1 timeframes	Completed
5	Set up Sprint controls	Instigate sprint planning sessions plus daily stand ups per Participant	Completed
6	Prioritise Minimum Viable test sets	Increase confidence in Participant readiness by early focus on core test set prior to additional voluntary tests	Completed
7	Analyse MVTS vs Full Test set	Code bodies are investigating whether full participant testing plans are strictly required (or whether MVTS can be assessed suitable)	Completed
8	SIT 'lessons learned' workshop with MHHSP	Meeting with MHHS to review lessons learned from SIT testing and implement pertinent learnings.	Completed
9	Provision of Management Information to key stakeholders	Weekly granular MI covering key metrics and burndown data to provide full transparency on testing process to MHHS, IPA, Code Bodies and MHHS stakeholders.	In Progress (in discussion w/Programme)
10	Participant escalation framework	Embedding of an escalation framework, process and communications to ensure that where participants have issues that cause them to miss key Wave deadlines a clear and agreed process can be followed.	Completed

Early Life and Hypercare Update



INFORMATION:
- Elexon update from TOG including Service Management and DIP
- Verbal update from Central Parties
- Programme view of Progress against ELS Exit Criteria

Programme & Central Parties

15 mins

M11 Post Implementation Review

IT Service Management lessons learned

In the 2 weeks preceding M11, Helix/Elexon have worked through a significant spike in change and in system incidents, notably linked to ISD Publication activities. Primary focus was to support the resolution of all ISD-related issues in order to achieve a stable position with regards Standing Data for M11.

Whilst we expect ISD to be in a more stable data state post M11, we have initiated a systematic PIR (lessons learned) exercise that will include collaboration and review with industry Participants and MHHS colleagues. **The Service Management PIR commenced 27th October.** We will liaise with MHHS on accommodating formal IRG processes to support Root Cause Analysis and agree improvement steps and implementation timescales.

Key areas of PIR scope will include:

- Categorisation and severity escalation processes for incidents
- Communication procedures for MIMs and coverage of general incident communications including circulars
- Internal communications between service teams, suppliers/developers and triage experts
- Level of reliance on key individuals for analysis and resolution of specific system issues
- Overall cover for ISD and related systems and review of Out of Hours capabilities
- Knowledge article review to identify gaps and opportunities to further develop content to increase participant and colleague self-serve

Business Operations lessons learned

In addition to the IT Service Management PIR, we will be initiating **business operations PIR activities week commencing 3rd November** that will focus on the following categories:

1. **DIP Manager to Participant Management process handshake.** We will collaborate with Helix leads, business operations teams, Elexon IT Service Management and MHHS colleagues to conduct this PIR. The scope of this review will include:
   - Timing of future ISD catalogue publications – scheduling to avoid clashes with Helix releases and reducing risk of needing out-of-hours support for issue resolution.
   - DIP -> ISD data extract accuracy and quality controls
   - Identifying business process gaps or weaknesses
   - Communication effectiveness
   - Resourcing arrangements
   - Training, knowledge content and LWI review to identify gaps and opportunities to further develop content and support colleagues
   - Options for automation of data transfer from DIP to ISD to support ISD catalogue publications.
   - **Noting that the next ISD Catalogue Publish (v17) is scheduled to take place on 14th November, this PIR scope item will be addressed as a priority.**

2. **Settlements – alert management and error reporting**. A review of processes and controls will be initiated to identify gaps and to recommend improvements/changes.

Helix Hypercare Exit

Hypercare Exit – Key Objectives

Helix will provide Hypercare support to operational teams beyond the ELS exit date. The Hypercare exit workstream will:

- **Lead a structured transition** to ensure a safe and robust Helix hypercare exit by end of January 2026, with all critical capabilities transferred to BAU Elexon teams prepared for independent MHHS operation

- **Propose refinements to the BAU operating model** in order to protect and embed best practices established within the delivery of the Helix systems and Hypercare to shape sustainable BAU operations and future service delivery

- **Strengthen collaboration** with internal and external **stakeholders**, supporting effective handover and long-term partnership

- Provide the **clarity, oversight and framework** needed to meet agreed exit criteria and maintain operational resilience beyond the transition

Hypercare Exit Requirements & Deliverables

The following deliverables are required to support Hypercare exit, in line with the exit criteria that have been formally agreed with MHHSP and key stakeholders:

- **MPAN Migration:** Completion of Phases 1, 2 and 3 Migration with a minimum of 2.6 million MPANS migrated
- **Elexon Business Processes:** The core business processes are confirmed to be functioning in line with industry expectations and defined operational success criteria
- **Helix Technology Service Management:** Meeting the required set of Hypercare KPI metrics that has been agreed within the MHHS Programme and supplier SOWs.
- **Agreed Strategy for Technical Debt**: The roadmap for the management and resolution of open 'technical debt' is approved and funded
- **Operating within an acceptable defect profile:** All P1/P2 defects resolved, stability demonstrated for 1–2 weeks, and an agreed manageable number of P3s
- **Knowledge Transfer & documentation:** Delivered and signed off by BAU
- **Formal Handover:** BAU teams confirm acceptance of ownership

MHHS PROGRAMME
Industry-led, Elexon facilitated

Environment Strategy

Test Environment Update

Work continues across Elexon to progress clear statements on Test environments strategy with risks raised by Participants related to SIT A being withdrawn from 24th October by MHHSP.

Our early activity has focused on risk assessment which we believe to be **low**. This is due to…

- Significant testing of Elexon systems in last year
- Current stability in Elexon systems
- Availability of our STGi and SIT B and Pre Production systems for testing of Incidents and ability to enable targeted participants to support in testing on these systems if required
- Clear process for standing up new environments for industry changes

Noting that none of this covers systems outside of Elexon and that Elexon has no powers to compel other industry systems to integrate with any solution.

We are now working on evaluating the use cases and scope for a new platform and developing a high-level design that can be costed and evaluated.

We are seeking to engage with other Code Bodies, DCAB and industry parties week commencing 27th October to set out the high-level options and gather feedback for what steps may be required to deliver a viable platform.

MHHS PROGRAMME
Industry-led, Elexon facilitated

Verbal update from Central Parties

MHHS PROGRAMME
Industry-led, Elexon facilitated

Programme view of Progress against ELS Exit Criteria

Early Life Support Happy Path – Targets

	Early Life Support Phase			
	Phase 1	**Phase 2**	**Phase 3**	**Early Life Exit**
Number of migrations that can be planned across the industry daily	Up to 50,000	Up to 200,000	Up to 300,000	Early Life Exit – Migrations to be planned in line with Migration Framework
Minimum number of MPANs that need to be operating within the MHHS arrangements	133,334	800,000	1,733,334	N/A
Forecast phase length	4 weeks	4 weeks	2 weeks	N/A
Forecast End Dates	20/11/2025	18/12/2025	22/01/2026	22/01/2026

Planned migration initiations by end of w/c 27/10	**4541**	**Actual migration initiations by end of w/c 27/10**	**4503**
Planned migration completions by end of w/c 27/10	**2151**	**Actual migration completions by end of w/c 27/10**	**2150**

*The Early Life Support Period will not be time-bound; however, each phase will be bound by the number of MPANs that are required to be operating under the MHHS arrangements. This means that if performance is at the requisite levels (as set out in section 6) the Early Life Support Period will move on to the next phase when the requisite number of MPANs are operating under the MHHS arrangements as well.

Early Life Support Reporting Summary

Reporting	RAG STATUS	Summary	Impact on progress through ELS
Elexon Service Management Reporting		5 of the Service Management performance targets were missed last week: the major incident volume, the mean time to respond to major incidents, the mean time to resolve P1s and P2s and the incident re-open rate.	• There is a risk that continued service delivery issues within Elexon could impact progression of the MHHS Migration and ELS phase exit. Elexon have been asked to provide an update on their 'path to green'. This is expected to be presented to IRG w/c 10th November. • Multiple incidents have been raised by a number of participants concerning the accuracy of Settlements and the contents of II and SF Settlement reports for both Suppliers and LDSOs. In the absence of Elexon articulating the materiality of these issues and the resolution activities we are reporting this as 'Red'.
Settlement Reporting		Settlement reporting focuses on the SF run which will take place from 12th November	N/A
Migration Process Reporting		Week 2 Summary (ending 31 October 2025): Of 4541 planned migrations, 4503 were successfully initiated, and 2151 completions were expected with 2150 achieved.	No impact
DIP Monitoring		The target for 100% of successfully accepted messages to be delivered in under 30 seconds was missed in the period.	• The DIP Manager has confirmed that this is an issue with the reporting rather than a performance issue and therefore this will have no impact on ELS exit.
Industry Risks from participants and Central Parties		To be included on an ad-hoc basis based on issues highlighted by Central Parties and Industry participants.	No impact

Incidents associated with Settlement Runs

- Since the backend of last week, the Programme has become concerned by the number of incidents raised relating to the first set of Output reports from the II Settlements runs for the new MHHS Settlement dates from 22-Oct-25 onwards
- The Programme has also noted the increased number of Elexon Circulars requiring to be published to advise of issues identified that require investigation and resolution
- To date, we have not received full details of resolution plans with confirmed timelines for resolution, the materiality of the issues or the impact on Settlements
- In the absence of this information, it is difficult to take a view on any impact to the current Migration Plan which creates a potential risk for the completion of ELS

Elexon Circulars Issued			
30/10/25	EL04402	MHHS Settlement	**Duplication of MHHS MPANs and LLFs in MDS and VAS II Reports for Settlement Dates 22, 23, 24, 25 and 26 October 2025**
03/11/25	EL04409	MHHS Settlement	**Incorrect Unit Display in Market-wide Data Service (MDS) Reports (REP-002, REP-002A, REP-002B)**
04/11/25	EL04410	MHHS Settlement	**Incorrect Daily Period BM Unit Total Allocated Volume in REP-003 Reports published by the Volume Allocation Service**
31/10/25	EL04404	Legacy Settlements	**Significant drop in MPAN and unit volumes in SF D0030 and D0314 reports on Settlement dates 9, 10, 11 and 12 October**

Incidents associated with Settlement Runs

- **We are aware that errors exist in some of the new REP messages that have been sent to Participants, which require corrections**
  - These have impacted all MHHS II Settlement runs from 22-Oct-25 onwards
- ***[EL04402]* - Duplication of MHHS MPANs and LLFs in MDS and VAS II Reports caused issues across multiple output files created and sent out, including notification via REP-008 files sent to LDSOs**
    - This impacted the first 5 Settlement Dates, but has now been Resolved.
- **The Programme has recommended to ELEXON that these errors must be resolved prior to the running of the SF Settlement Runs for the impacted Settlement dates which start next week – Monday for MDS runs and Wednesday for VAS runs**
  - **MDS produced REP-002 to Suppliers and REP-002a and REP-002b to LDSOs**
    - *[EL04409]* - Incorrect values - [Consumption is reported in kWh not MWh]
    - REP-002s appears to contain data for non-whole current MPANs - Consumption for Connection Type ‘L’ MPANs included in REP-002B
    - Incorrect values - [Suspicious consumption data - Defaulted values?]
    - Invalid number of Settlement periods received / Missing Settlement periods - Not full set of 48 as expected
  - **VAS produced REP-003 to Suppliers**
    - *[EL04410]* - Incorrect values - [dailyPeriodBMUnitTotalAllocatedVolume]
    - *[EL04409]* - Incorrect values - [Consumption is reported in kWh not MWh]
- **Multiple other more specific queries have also been raised by Participants for investigation that remain**

Updated v1.1

MHHS PROGRAMME

Industry-led, Elexon facilitated

Elexon Service Management Reporting

- **M11:**
- First LSS runs completed on Sunday 26-10-25

- **Major/P1/P2 and Significant Incidents - Helix**
- INC0111229 MDS (MHHS) P2 impacting internal MDS process only, but with potential impact on LLF totals if uncorrected caused by duplicate LLF data. Fixed by enabling de-duplification as required. **Resolved 31-10-25**

- **Major/P1/P2 and Significant Incidents – Legacy Services**
- INC1709622 P2 impacting CARP, Insights, ERPx, SNI Portal. Service outage due to Azure issues. **Resolved by Microsoft.**
- INC1714361 P2 impacting FAA ERPx service, including payment and collection activities. **Resolved 30-10-25**

- **Early Life Support (ELS) Service Metrics**
- Failing targets for MI management specifically P2 volume, Response time, and P1 and P2 Resolution time
- Failed target for zero MI re-opened as a new P2 incident was mistakenly resolved following deployment of a fix. It should have been put on hold. It was initially 'resolved' for 3 minutes and then re-opened, with no service impact.
- Review being held as part of wider lessons learned activity

Updated v1.1

Incidents Raised in the 7-day reporting period (P3+)

Incident Area (Service)	Priority	Description	Resolution Actions
DIP INC0106468 (review from previous week)	P3	DIP rejecting IF-50 due to WAF (firewall) single customer	*Further information required on long term approach and potential impact on other reports and participants.* ***Requested***
MDS INC0111229	P2	MDS Production issues due to duplicate LLF data	*Cognizant team implemented a correction to remove duplicate data.* ***Resolved***
VAS/DAH INC0111135	P3	Missing Reports in VAS-II RUN for S/D: 26-10-25 and P/D: 30-10-25	*Reports were successfully regenerated. Root cause requested.* ***Resolved***
VAS INC0111112	P3	Data inconsistency in REP003 - incorrect daily Period BMUnit Total Allocated Volume	*Being tracked as a bug now. Currently* ***On Hold (awaiting caller)***
VAS INC0110609	P3	VAS SF run for S/D 08 Oct 2025 failed due to threshold breaches in ingestion relating to NHH MSID Count and NHH Consumption limits.	*Re-run same day with adjusted thresholds.* ***Resolved***
DAH INC0111548	P3	Drop in MPANS and units on the SFD0030 and DO314s for settlement date 09-10-25	*Initially investigated by CGI. Currently with Cognizant team for monitoring and resolution.* ***In Progress (update requested)***
DAH INC0110886	P3	Invalid IF-014 received from MDS	*After dialogue with customer, case closed as the rationale for issue seen is understood.* ***Incident On Hold (awaiting formal resolution now)***

Updated v1.1

Incidents Raised in the 7-day reporting period (P3+)

Incident Area (Service)	Priority	Description	Resolution Actions
DAH INC0110190	P3	Access issue for developers – unable to access the *error_warnings_report* in DAH table.	*Permission will be granted as part of next Helix release.* ***On hold (awaiting Change)***
DAH INC0110029	P3	Errors/Warnings Observed in DAH-OUTGOING (TO DIP) for REP 003A and 004. Raised by Supplier.	*Investigation confirmed that the behaviour was correct and as expected based on valid data available.* ***Resolved.***
ISD INC0110658	P2	Work request to CGI to delete October ISD catalogue. P2 due to urgency.	***Resolved.***
ISD INC0109329	P3	On the IF-047 for ISD v15 the Distribution Delivery Format was 'null' instead of 'zip' or 'csv' as was expected.	*Investigation confirmed that the Delivery Field is always set to Null.* ***Resolved***
DIP INC0109084	P3	A customer sent an STS-MSG Success in response to the PUB-047, and it is failing at the DIP	*CGI investigated and confirmed that ISD has no direct interface with DIP , so the response message would not be expected to be received.* ***Resolved with customer***
DIP (Atlas Portal) INC0111527	P3	Atlas Portal giving 500 errors	*Investigated by Global Sign and found to be caused by a wider network connectivity issue on their side, between sites. Resolved by GS.* ***Resolved***
DIP INC0110897	P3	Customer received 3x STS-MSG with error RCP1006 *"Sender Unique Reference Missing or Duplicated"*	*Initial investigation by DIP team and dialogue now ongoing between Elexon and customer and 3rd party.* ***On Hold (awaiting caller)***

Updated v1.1

Helix Hypercare Weekly Service Metrics to EOD 30/10

Measure	This Week	Last 30 days	Comments	ELS Target	Actual	Status
Overall Incident Volume	18	74		Information Only	74	✓
Major Incident Volume (all P1 or P2)	2 x P2	1 x P1 11 x P2	*Majority of incidents in this category are ISD (9)*	Monthly: 1 x P1 5 x P2	1 x P1 11 x P2	**Missed Target**
Mean Time to Respond: Major Inc	5m	42m	*This metric is improving, but we will continue miss target for probably another two weeks due to a very significant breach on 21st October.*	15 min	42m	**Missed Target**
Mean Time to Resolve: P1	n/a	11h	*Unless we have additional P1 incidents which change the average, this metric will remain breached for at least one further reporting period.*	P1 6 hr	11h	**Missed Target**
Mean Time to Resolve: P2	53h	47h	*. Average time to resolve P2s during this period did breach ELS target. This was due to issues frequently taking more than one working today to resolve, and additionally due to inconsistent use of 'On Hold' when fixes were in progress.*	P2 10 hr	53h	**Missed Target**
Mean Time to Resolve: P3	39h	56h		P3 50 hr	39h	✓
Mean Time to Resolve: P4	92h	51h		P4 200 hr	92h	✓
Incident Re-Open Rate	MI 100%	MI 16% Other 5%	*1 x P1 incorrectly resolved by technology service provider before resolution confirmed. No operational impact as was continuously managed as In Progress.* *1 x P2 set to resolved state for 3 minutes after fix was deployed, but before fix fully signed off. Was correctly re-set to On Hold by developer team and no operational impact resulted.*	MI 0% Other <5%		**Missed Target**
Incident Re-Assignment	1.5	1.6		Information Only	1.6	✓

 to EOD 30/10

Updated v1.1

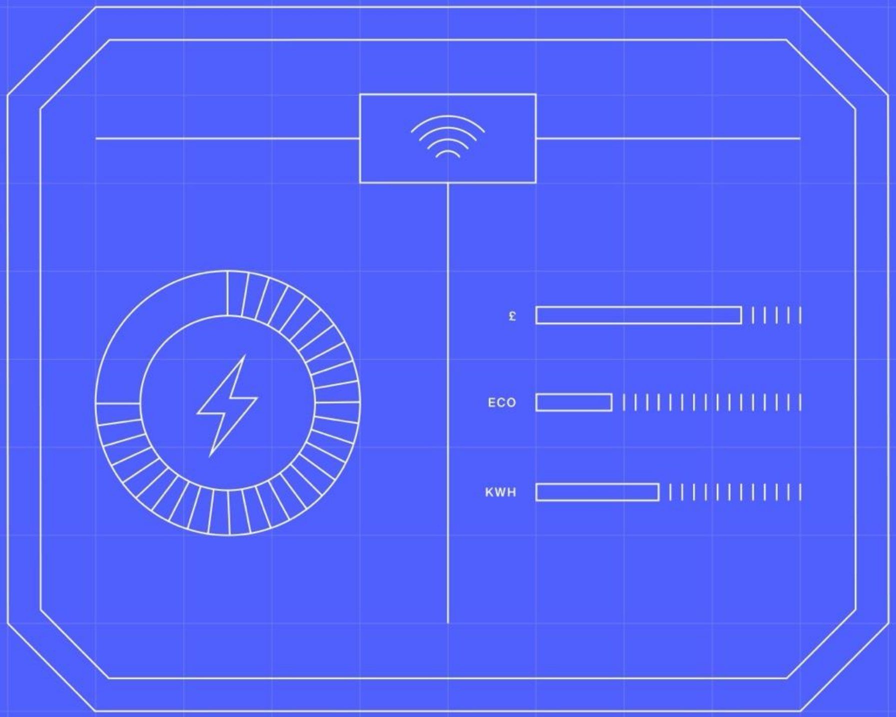
Measure	This Week	Last 30 days	Comments	ELS Monthly Target	Actual	Status
Volume of Changes Implemented	8	32		Information Only	32	✓
Volume of Changes Failed	0	1	*Helix deployment caused a VAS incident. Confirmed fully mitigated for going forward.*	1 per month only	1	✓
System Uptime All Helix Services	100%	100%	*The Helix services were not impacted by Azure outage during the 7-day period.*	Per MHHS NFRs	100%	✓
DIP Transaction Throughput	99.4% <3s 99.9% <30s	n/a		90% < 3s 99% < 30s	99.4% <3s 99.9% <30s	✓
Volume Pending Cases	49	n/a		Information only	49	✓
Average Case Fulfilment Time	4d	3d	*Case fulfilment time increased due to closing of number of aged cases after no response.*	Within 5 days	3d	✓
Average Case Response Time*	1h 8m	26m	*Average response 18m excepting one unusual case. The case was closed by customer after 2 minutes, and resultingly missed being 'accepted' by triage.*	Information only	26m	✓
Average Case Re-assignment count	1.7	1.6		Information only	1.6	✓

P3 Incidents which will breach target resolution

13 further P3 incidents will breach ELS target for resolution time. We are working toward meeting ELS target for all Incidents. These incidents are all making progress and most are expected to resolve soon.

Reference	Service	Description	Current Update
INC0108791	ISD	No extracted data for Host LDSO or Embedded LDSO CSAD submissions	Was awaiting further information, this has now been provided and an update requested from technology provider today.
INC0108790	ISD	Two ISD CRs at Pending IA status stuck under the incorrect Parent ISD Catalogue	Solution option proposed and is under review.
INC0108762	ISD	DIP MPID Object Table Error	Solution options have been proposed and are under review.
INC0108541	ISD	ISD - DUoS Tariff IDs - Ordering of Records & ETD issue	Solution options have been proposed and are under review.
INC0108256	MHHS - Process or Procedure	Elexon Helix Incident - ISD DataStore performance issues	Data Store API issue: Problem ticket created, a number of changes/approaches under discussion
INC0107494	ISD	Connectivity Problem	Data Store API issue: Problem ticket created, a number of changes/approaches under discussion
INC0107478	ISD	Missing LLF files have not arrived on the EIS/DAP (MPIDs ETCL, VEPN, FORB)	Fix currently in Test
INC0107167	ISD	ISD DUOS Tariff IDs in ISD Version 14	Fix is in progress with CGI and expected to be ready to deploy 6 or 7 November. A circular will be issued to industry when dates are confirmed.
INC0105527	VAS	Lower MPAN Count in D0314 Files	Issue is resolved but Incident 'on hold' awaiting confirmation from customer.
INC0103032	ISD	ISD unhandled exceptions from Line Loss Factor upload	Awaiting investigation but was de-prioritised as not urgent.
INC0100715	ISD	Error message when testing CRs in pre-prod environment	Issue is resolved but Incident 'on hold' awaiting confirmation from internal customer.
INC0099973	ISD	Issues with DataStore API capacity	Data Store API issue: Problem ticket created, a number of changes/approaches under discussion
INC0096219	ISD	ISD Entity filters relating to LLFs	Awaiting prioritisation of a Change

Delivery Dashboards



INFORMATION: Questions from PSG members on delivery dashboard content

Chair

10 mins

Updated v1.1

Look Ahead – Key Milestones Status at 04 November 25 (1)

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T3-QU-0133	Confirmation from Qualification Wave 1 Participants that DIP onboarding has completed	QAG	11 July 2025	11 July 2025	Participants				04/11/25 - Activity complete.
T3-QU-0099	Qualification Wave 2 Participants' to provide status of PIT completion and submit QT Test Plan	QAG	18 August 2025	18 August 2025	Participants				21/10/25 - 1 QT Test Plan outstanding.
T3-QU-0020	Qualification Test Plans for Wave 2 Participants approved	QAG	05 September 2025	05 September 2025	Non-SIT S&A QT Test Team				21/10/25 - Reviewing 1 Outstanding PIT submissions from PPs. Does not risk Programme deliverables.
T3-QU-0100	Qualification Wave 2 Participants have submitted PIT Test Completion Report and evidence for QT entry	QAG	08 September 2025	08 September 2025	Participants				21/10/25 - Reviewing 1 Outstanding PIT submissions from PPs. Does not risk Programme deliverables.
T3-QU-0098	Qualification Wave 2 Participants have submitted their initial QAD	QAG	12 September 2025	12 September 2025	Participants				21/10/25 - 2/20 QAD submissions outstanding. Does not risk Programme deliverables.
T3-QU-0103	Qualification Wave 3 Participants' to provide status of PIT completion and submit QT Test Plan	QAG	20 October 2025	20 October 2025	Participants				21/10/25 - 1 PP submission outstanding.
T1-MI-3000	Start of 18-month migration for UMS / Advanced (M11)	PSG	22 October 2025	22 October 2025	CPT				04/11/25 - Activity complete.
T3-QU-0129	SIT PPs E2E Sandbox Testing End	QAG	24 October 2025	24 October 2025	SI Test				04/11/25 - Activity complete.
T3-QU-0031	Confirmation from Qualification 4 Participants that DIP Onboarding has commenced	QAG	03 November 2025	03 November 2025	Participants				04/11/25 - Awaiting update on status
T3-QU-0024	Qualification Test Plans for Wave 3 Participants approved	QAG	07 November 2025	07 November 2025	Non-SIT S&A QT Test Team				21/10/25 - 13 reviews outstanding.
T3-QU-0102	Qualification Wave 3 Participants have submitted their initial QAD	QAG	07 November 2025	07 November 2025	Participants				04/11/25 - Activity on track

Milestone RAG definitions

Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation

Updated v1.1

Look Ahead – Key Milestones Status at 04 November 25 (2)

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T3-QU-0104	Qualification Wave 3 Participants have submitted PIT Test Completion Report and evidence for QT Entry	QAG	10 November 2025	10 November 2025	Participants				21/10/25 - 13 reviews outstanding.
T3-QU-0107	Qualification Wave 4 Participants' to provide status of PIT completion and submit QT Test Plan	QAG	08 December 2025	08 December 2025	Participants				04/11/25 - Activity on track
T3-QU-0086	SIT Participants are Qualified	QAG	17 December 2025	17 December 2025	Code Bodies				04/11/25 - Activity on track
T3-QU-0038	Qualification Wave 3 Participant Test Readiness confirmed	QAG	19 December 2025	19 December 2025	Non-SIT S&A QT Test Team				04/11/25 - Activity on track
T2-MI-1500	Central systems ready for migrating MPANs (M10*) - Late Exit	PSG	24 December 2025	24 December 2025	CPT				04/11/25 - Activity on track
T2-MI-2500	Load Shaping Service switched on (M13*) - Late Exit	PSG	24 December 2025	24 December 2025	CPT				04/11/25 - Activity on track
T3-QU-0030	Qualification Test Plans for Qualification Wave 4 Participants approved	QAG	09 January 2026	09 January 2026	Non-SIT S&A QT Test Team				04/11/25 - Activity on track
T3-QU-0054	Qualification Wave 1 QT Projected Execution End	QAG	09 January 2026	09 January 2026	Participants				04/11/25 - Activity on track
T3-QU-0108	Qualification Wave 4 Participants have submitted PIT Test Completion Report and evidence for QT entry	QAG	09 January 2026	09 January 2026	Participants				04/11/25 - Activity on track
T3-QU-0039	Qualification Wave 3 Execution Start	QAG	12 January 2026	12 January 2026	Participants				04/11/25 - Activity on track
T3-QU-0097	Qualification Wave 1 Participants have submitted their final QAD	QAG	16 January 2026	16 January 2026	Participants				04/11/25 - Activity on track
T3-QU-0106	Qualification Wave 4 Participants have submitted their Initial QAD	QAG	16 January 2026	16 January 2026	Participants				04/11/25 - Activity on track

MHHS PROGRAMME
Industry-led, Elexon facilitated

Document Classification: Public

Milestone RAG definitions

Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation

Look Ahead – Key Milestones Status at 04 November 25 (3)

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T2-MI-3500	Start of 18-month migration for UMS / Advanced (M11*) - Late Exit	PSG	21 January 2026	21 January 2026	CPT				04/11/25 - Activity on track
T2-MI-4500	Start of 18-month migration for Smart / Non-smart (M12*) - Late Exit	PSG	21 January 2026	21 January 2026	CPT				04/11/25 - Activity on track
T3-QU-0131	Sandbox Testing End (UIT) - LDSO Participants	QAG	22 January 2026	22 January 2026	SI Test				04/11/25 - Activity on track

Milestone RAG definitions

Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation

Delivery Dashboards Overview

Area	Title	Purpose
Industry Delivery Status	Core Capability Provider Delivery Reports	Provide an overview of Helix, RECCo, DCC and ElectraLink delivery plans and progress against them
	LDSO Delivery Updates	Provide the combined status and progress of LDSO delivery (DNOs and iDNOs)
	Central Party Finances	Provide high level Central Party budgets and expenditure
Programme Workstream Updates	Level 2/3 Advisory Group Updates	Update on key discussion items and outcomes from recent Level 2/3 Advisory Groups and provide a forward look of agenda items
	PPC Activity	Provide information on PPC activity and participant engagement – includes a summary from the recent open day
	Industry Change	Summarise items raised to the Programme horizon scanning process
Assurance	Independent Programme Assurance (IPA)	Provide a progress update on in-flight and planned assurance activities

MHHS - Monthly Delivery Report (Helix)

Report Date: 24-10-25

Core capability provider
Helix

Key Call outs requiring PSG Discussion

RAG Status — **Overall Operating Risk**

- We are proceeding with the ongoing lessons learned review with ISD Catalogue v14 and v15 publication and will be updating key governance meetings as required.
- We are preparing a comprehensive statement on DIP environment release and testing strategy which will be provided to the DCAB but also communicated to TOG and TORWG

Programme Impacting Deliverables	Original Date	Fcast / RAG
Helix Release 25.14.6	30/10/25	30/10/25
ISD v16 Publication	31/10/25	31/10/25
Helix Release 25.14.7	13/11/25	13/11/25
Helix Release 25.14.8	27/11/25	27/11/25
Qual Pathway 6 complete	18/12/25	18/01/26
Wave 1 Non-SIT Qualification Testing Completed	09/01/26	09/01/25
Wave 3 Non-SIT Qualification Testing Start	12/01/26	12/01/26
Final QAD (Wave 1)	16/01/26	16/01/26
Wave 2 Non-SIT Qualification Testing Complete	27/02/26	27/02/26
Hypercare Exit	30/01/26	30/01/26

This period

Summary Activities

Helix Solution
- Closed out of all Sev 1 and Sev 2 defects (inc. D-Flows D0043 & D0079) on 2nd October (Rel 25.14.4)
- Published fixes re ISD v13, v14, and v15 required for M11
- Released 25.14.5

Assurance and Qualification
- Qual Pathway 6 due to complete by 18/12/25 for all roles with 2 exceptions that are expected to qualify in 2026. M14 is not at risk because of these 2 exceptions
- Non-SIT QT Wave 1 has recovered and tracking ahead of plan.
- Wave 2 test execution commenced on 20/10/25 and will remain Amber until test velocity is achieved and sustained.

Service Management
- M10 services live and placed in Hypercare
- M11 readiness and support

Business Transition
- Business readiness for M11 achieved
- Post M10 Hypercare support for business value streams
- Definition of approach and high-level planning for Hypercare exit

Next period

Summary Activities

Helix Solution
- Continue fortnightly release (25.14.6, 7 & 8)
- Deliver industry required P0275, P0276 & P0277 reports
- Support ELS / Hypercare and embedding new ways of working
- Develop and consult on environments strategy, responding to industry concerns around availability of test environment

Assurance and Qualification
- Ongoing focus on Qual Pathway 6 completion and Continuation of Wave 1 and 2 Non-SIT QT execution
- Confirm approach to Sandbox testing (supplementary testing outside of minimum viable test sets required to achieve Qualification)
- Conclude QT team resource modelling for Waves 3 and 4 support

Service Management
- Complete post M11 Lessons learned review and implement required improvements & actions
- Monitor Service volumes and continue to support Hypercare

Business Transition
- Comprehensive post M11 implementation review
- High level design and costing for integrated testing environment
- Capability analysis and detailed planning for Hypercare exit

RAID	RAG	Type	Mitigating or resolving action required	Next Update
Qualification wave 1 Non-SIT testing activities are materially behind plan and require recovery plan.	Amber	Issue	• Recovery actions for Wave 1 completed and Wave 1 test execution is now tracking ahead of plan. One remaining participant has commenced testing but as yet has not stabilised test velocity. Support and close control is in place and no escalations required. • Further refinement of MI/reporting is required; therefore, status remains Amber.	PSG 05/11/25
Risk that issues highlighted into Elexon Service Management during ELS phase delay movement through the ELS phases and exit from ELS. (MHHS – R1151)	Amber	Issue	• Post M11 PIR to be carried out commencing w.c. 27/10/25 – Helix workstreams and Service Management to perform a systematic lessons learned exercise that will include collaboration and review with industry Participants and MHHS colleagues. • Agreed actions/improvement plan to be defined and implemented in order to de-risk ELS and MHHS Transition.	PSG 05/11/25

MHHS - Monthly Delivery Report (RECCo)

Report Date: 24/10/2025

RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers

Status & Outlook

Progress last month:

- EES MHHS Cutover Completed.
- Hypercare and ELS arrangements in place with both EES and the Code Manager.
- REC Code Manager delivered REC Code Release at M8.
- DTC and EMDS updated for M11 to address missing BSC and DCUSA scenario variants.
- All Pathway M10 Ready and M11 Ready parties Qualified. Ongoing review of remaining SIT Pathway 6 and Non-SIT Party QAD submissions.
- Confirmation received from remaining REC Party (Supplier and MOA) that it is compliant with forward/reverse migration arrangements.
- Ongoing operational readiness engagement with DIP Manager, testing/release management and management of significant DIP incidents.

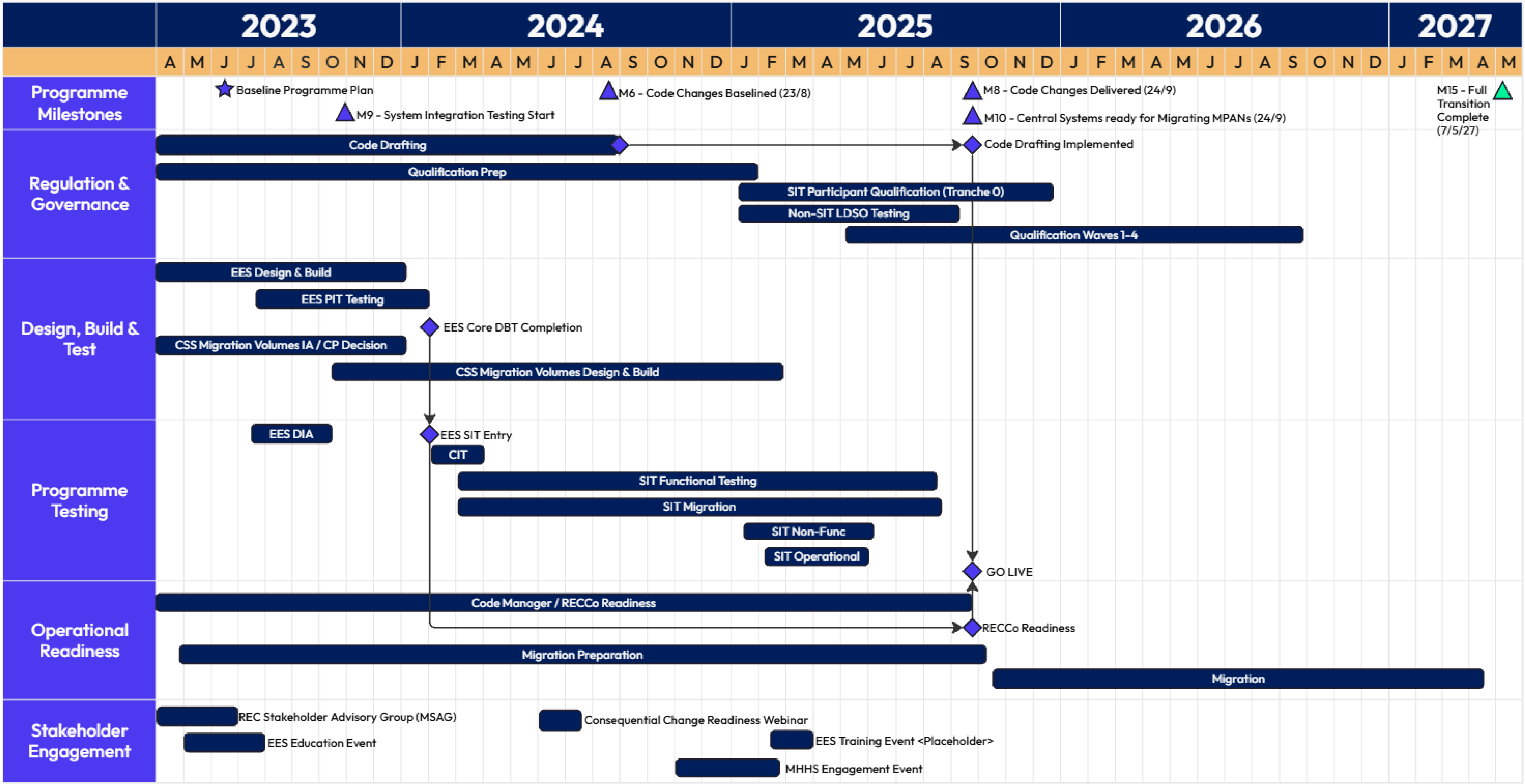
Progress expected in the coming month:

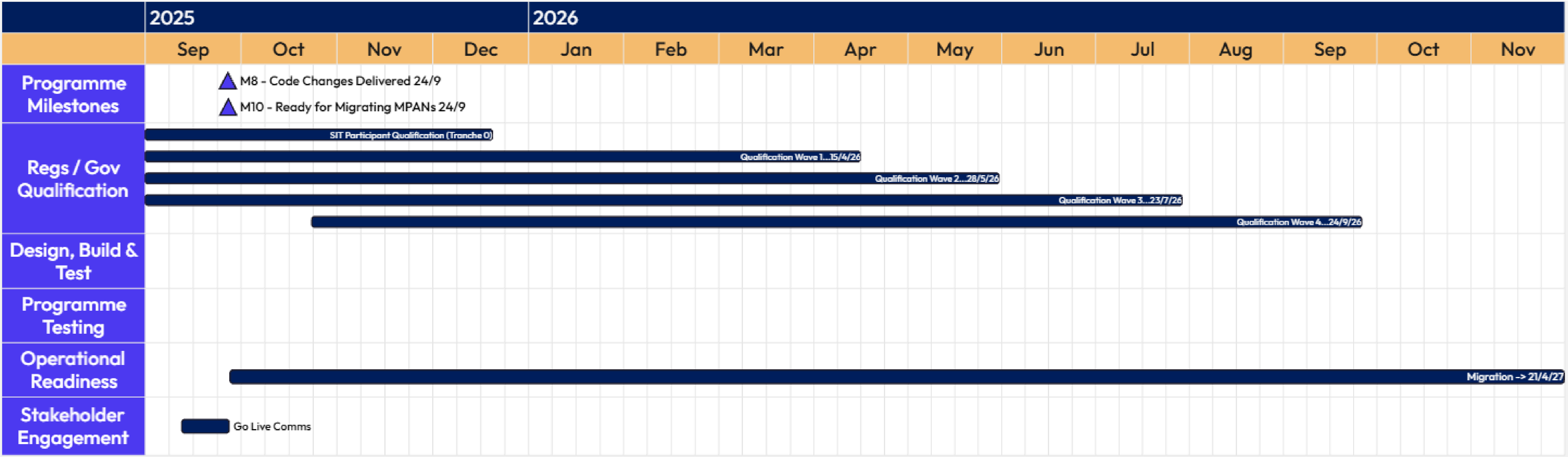
- Hypercare for Migration Sprint Zero to be implemented.
- Ongoing operational readiness engagement with DIP Manager on testing/release management and management of significant DIP incidents.
- Qualify Pathway 6 parties by 18 Dec. Continue to progress non-SIT Parties to plan.
- Support BSC change to add missing enumeration to Data Item: Measurement Quantity (J0103 / DI-052) and make associated changes to EMDS/DTC.

Party Milestones & Deliverables	Original or Baseline Date	Forecast date & RAG
Qualify Pathway 4 parties	24/09/25	10/09/25
Qualify Pathway 6 parties	18/12/25	25/09/25
M8 - Code Change Delivered	22/09/25	22/09/25

Decisions required	From whom?	By when?
None		

RAID & RAG	Type	Mitigating or resolving action required	Date for action to be resolved	Action owner
All REC Parties do not provide Management Assertion that they are ready at M10 to meet new MHHS REC obligations, including forward/reverse migration.	Issue	Party confirmed that forward/reverse migration requirements implemented. Issue closed.	Oct 25	Andrew Wallace
DIP Manager Service not established in time to; provide requested reporting to support REC Performance Assurance, undertake assurance on DIP Users and agree cross code change management	Risk	DIP data solution implemented and data available to support REC performance assurance. Risk closed.	Oct 25	Andrew Wallace


2023
2024
2025
2026
2027
A M J J A S O N D J F M A M J J A S O N D J F M A M J J A S O N D J F M A M J J A S O N D J F M A M
Programme Milestones
Baseline Programme Plan
M9 - System Integration Testing Start
M6 - Code Changes Baselined (23/8)
M8 - Code Changes Delivered (24/9)
M10 - Central Systems ready for Migrating MPANs (24/9)
M15 - Full Transition Complete (7/5/27)
Regulation & Governance
Code Drafting
Code Drafting Implemented
Qualification Prep
SIT Participant Qualification (Tranche 0)
Non-SIT LDSO Testing
Qualification Waves 1-4
Design, Build & Test
EES Design & Build
EES PIT Testing
EES Core DBT Completion
CSS Migration Volumes IA / CP Decision
CSS Migration Volumes Design & Build
Programme Testing
EES DIA
EES SIT Entry
CIT
SIT Functional Testing
SIT Migration
SIT Non-Func
SIT Operational
GO LIVE
Operational Readiness
Code Manager / RECCo Readiness
RECCo Readiness
Migration Preparation
Migration
Stakeholder Engagement
REC Stakeholder Advisory Group (MSAG)
EES Education Event
Consequential Change Readiness Webinar
EES Training Event <Placeholder>
MHHS Engagement Event


2025
2026
Sep
Oct
Nov
Dec
Jan
Feb
Mar
Apr
May
Jun
Jul
Aug
Sep
Oct
Nov
Programme Milestones
M8 - Code Changes Delivered 24/9
M10 - Ready for Migrating MPANs 24/9
Regs / Gov Qualification
SIT Participant Qualification (Tranche 0)
Qualification Wave 1…15/4/26
Qualification Wave 2…28/5/26
Qualification Wave 3…23/7/26
Qualification Wave 4…24/9/26
Design, Build & Test
Programme Testing
Operational Readiness
Migration -> 21/4/27
Stakeholder Engagement
Go Live Comms

MHHS - Monthly Delivery Report (DCC)

Report Date: 24-10-2025

RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers

Status & Outlook

Progress last month:

New Requirements

- FOC Meter Re-configuration – Amber (see Risk R7668) – November is still the target, but it is at risk of being moved.
- Model Office alignment with Elexon complete.
- Kestrel testing complete.
- M10/M11 Cutover Plan DCC readiness complete.

Capacity

- ECOS data suppression delivery completed

Progress expected in the coming month:

New Requirements

- SMETS1 FOC Re-configuration testing to conclude and implementation date to be confirmed.
- DCC Hypercare period underway.

Party Milestones & Deliverables	Original or ~~Baseline~~ Date	Forecast date & RAG
SMETS1 Data Cache IOC	N/A	Jul 25
SMETS1 Data Cache MOC	N/A	Jul 25
SIT MVC Completion	Aug 25	Aug 25
Data cleansing complete	Sept 25	Sep 25
DCC M10 readiness	22/09/25	Sep 25
DCC MHHS Monitoring in place	Oct 25	Oct 25
Capacity Uplift FOC	Apr 25	Oct 25
SMETS1 Data Cache FOC & Feature switch	N/A	Oct 25
SMETS1 FOC Re-config	N/A	Nov 25

Decisions required	From whom?	By when?
None	n/a	n/a

Top Risks and or Issues
None

Assumption & RAG	Action required to remove assumption	Date for action to be resolved	Action Owner
No New Assumptions			

Dependency & RAG	Managing action required	Date for action to be resolved	Action Owner
No New Dependencies			

MHHS PROGRAMME
Industry-led, Elexon facilitated

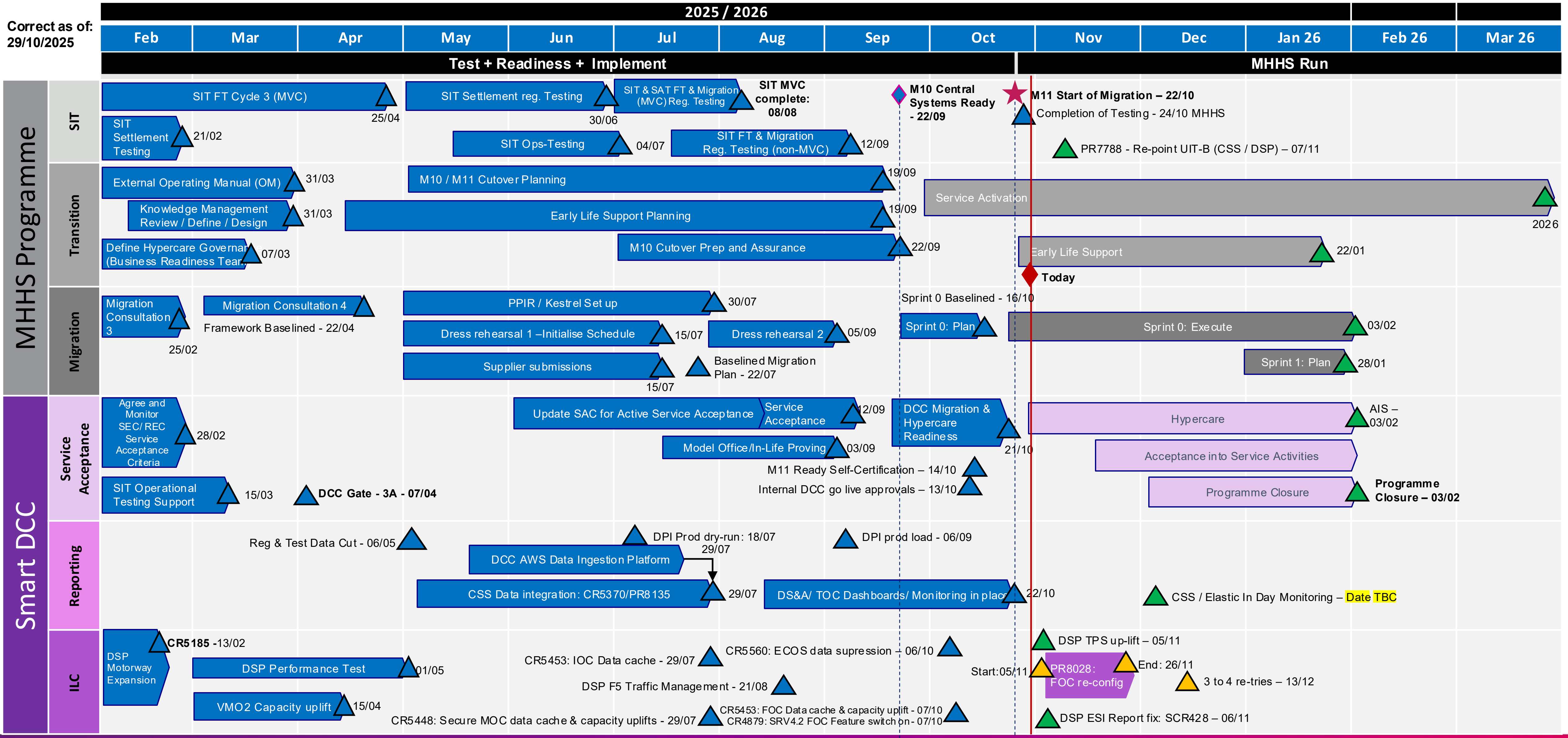
RAID & RAG

Ref.	Risk	Calculated Risk	Mitigation (M) / Update	Owner	Area	Service risk RAG
R7387	**MHHS Overall Capacity Risk** DCC systems may not have the capacity to manage increased MHHS transaction volume in both maximum daily thresholds and throughput capacity (rate of flow; RoF). Additionally, DCC do not have control of MHHS migrations plans, nor are MHHS Programme able to systemically control submissions of Change of Agent (CoA)/ migration requests & suppliers may submit incorrect migration request volumes. Therefore, there is a risk DCC system's capacity (DSP, CSP, S1SP and CSS) thresholds may be exceeded leading to SLA breaches and system failure.	Medium	(M1) DCC System capacity uplift pre-go-live – **COMPLETE** (M2) CR5391: Increase DSP transaction throughput threshold – **ON-TRACK** (M3) MHHS programme to execute peak migration volume during hypercare phase – **IN PROGRESS** (M4a) MCC Schedule Adherence (rate of Flow) – **IN PROGRESS** M4b) Ofgem Incentive (M15 deadline) - **IN PROGRESS** (M5) MHHS Programme provide migration demand for Q2 2026 for Demand/ Capacity team to by 04/07 to consider in forecasting - **COMPLETE** (M6) BSC changes to prevent suppliers taking on new customers if migrations targets not met (Incentives to finish on time) – **COMPLETE** - (BSC Change not implemented). (M7) MHHS Migration team provide forecasts to DCC Capacity Planning for system scaling planning process – **COMPLETE**	DCC/MHHS Programme	Migrations / Capacity	Amber
R7668	**SMETS1 FOC Re-configuration Testing Progress** As a result of the issue found during testing, there is a risk that the November deployment date cannot be met.	Low	1. DCC to understand fix 2. DCC to have bilaterals with affected parties, with the support of MHHS Programme / MCC, to communicate impact. 3. DCC to confirm implementation date.	DCC	Migrations	Green

MHHS POAP

RAG

Correct as of: 29/10/2025



MHHS - Monthly Operational Update Report – Consolidated DNO Report

Report Date: November 2025 PSG

Key call outs requiring PSG Discussion

- BAU Change Processes are clear
- Work Off List Items (eg that Baselined at M11) are resolved in a timely manner
- Any new issues that arise added to a single work-off list (whether resolution will be via Code Bodies or Programme, IRG etc)
- The missing/incorrect data in ISD (example v14) required manual intervention by technical teams. Request timely correction of such incidents by Elexon to enable return to automated DNO processing for future ISD files.

RAG Status

Overall Operating Risk

This period

Summary Activities

- **ELS**
  - **No significant issues outstanding at present**
  - **Vendor plans in place to support**
  - **People & System Readiness Confirmed to programme**
- **Migration**
  - **Ready to Support**
  - **Phase 1 Volumes for MPIDs received via Kestrel**
  - **Reactive plans in place to manage any system incidents**
  - **Daily monitoring in place with out of hours support - note that volumes are not aligned with projected volumes on Kestrel, but these have been raised to MCC**
- **Change**
  - **Actively monitoring with DNO system provider post M10 change and timelines. DUoS ID issue discussed and Elexon initiating resolution**

Next period

Summary Activities

- **ELS – Same as this period**
- **Migration – Same as this period – Ambition to see Migration volumes settle into agreed cadence of Kestrel Reporting**
- **Change – Same as this period – progress on DUoS ID issue**

RAID	Rating	Type	Mitigating or resolving action required	Next Update
New Systems don't perform as expected post M10/M11/M12	Medium	Risk	Monitor by Programme, Code Parties and Programme Participants	
Known Work Off List items (especially if manual in nature) are not resolved in a timely manner which either increases the risk of further issues or reduces resources available to focus on any new issues/defects that may arise	Medium	Risk	Timely close out of work Off List/known defects	
Migration volumes fall behind schedule and therefore migration period is extended or increased risk of reaching/breaching Migration thresholds. Difficult for DNOs to reconcile progress	Low	Risk	Manage Migration volumes	

Key call outs requiring PSG Discussion

1. Migration yet to commence, activities on M11 day currently slower than anticipated.
2. Continual data quality issues with ISD – Low confidence that more errors won't occur. The issues with v14 and v15 of ISD required fast action by IT support teams and manual scripts to be run in live environments of SMRS.

RAG Status

Overall Operating Risk

This period

Summary Activities

- **ELS**
  - Working to the ELS plans.
  - Monitoring of systems/comms for early issue resolution. Ensured all training material briefed out and resource in place with service providers. So far systems running smoothly after M10 first day problems.
  - issues with v14 and v15 of ISD required fast action and manual scripts to be run in live environment of SMRS. Actions complete by 5pm 21st October 2025.
  - Continue to communicate with service providers raising tickets where required, continue training team on new systems and processes.
  - Cleansing data items to ensure reduced risk of error messages ready for migration.
  - Updated patch on MPRS R9.5
- **Migration**
  - Monitoring of progress and weekly report check ins. Defined escalation process if issues are present/identified.
  - Completion of cutover activities and remaining data cleanse activities ready for migration start. Loading of ISD pre M11.
- **Change**
  - Change – BSC CP1616 "CP1616 - Specific Event Scenarios for Backdated MHHS Service Provider Appointments" being reviewed, impact assessed and response being drawn up. Will impact SMRS.

Next period

Summary Activities

- **ELS**
  - Working to the ELS plans
  - Continued monitoring of systems to ensure processes are working as anticipated.
  - Maintain governance and communication plans.
- **Migration**
  - Monitor supplier schedules and reports shared on Kestrel to understand amount of MPANS moving over. Ensure any issues raised and promptly investigated and resolved.
  - Monitoring of actual migrations vs expected and investigation of any failures. Monitoring of industry comms for any challenges or changes to schedules.
- **Change**
  - Respond to CP1616 change proposal by 7th November following discussion with St Clements.

RAID	RAG	Type	Mitigating or resolving action required	Next Update
		Issue		
		Issue		

Central Party Finances – 25/26

Overarching Costs for MHHS Central Parties FY 25/26

Financial Measure	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Totals (£m)*
	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	
MHHS Budget	2.45	2.01	2.22	1.77	1.82	2.37	1.81	1.48	2.01	1.39	1.34	2.91	**23.56**
MHHS Budget	2.45	2.01	2.22	1.77	1.82	2.37	1.81	1.48	2.01	1.39	1.34	2.91	**23.56**
DCC Budget	3.04			1.48			0.31			0.28			**5.11**
DCC Act/Forecast* **	0.81	0.31	0.17	0.62	1.15	0.14	0.24	0.51	0.10	0.01	0.01	0.01	**4.55**
Helix Budget*****	3.40	3.40	3.40	3.40	3.40	3.40	1.80	1.80	1.80	1.80	1.80	1.80	**31.20**
Helix Act/Forecast*****	2.90	3.20	3.10	3.30	3.00	3.20	2.50	2.10	1.60	2.00	2.00	2.30	**31.20**
RECCo Budget	0.17	0.16	0.23	0.15	0.14	0.33	0.19	0.10	0.08	0.05	0.05	0.11	1.78
RECCo Forecast	0.17	0.16	0.23	0.15	0.14	0.33	0.19	0.10	0.08	0.05	0.05	0.11	1.78
Total Budget	**7.03**	**6.58**	**6.86**	**5.81**	**5.85**	**6.59**	**3.90**	**3.48**	**3.99**	**3.33**	**3.28**	**4.91**	**61.65**
Total Act/Forecast	**6.33**	**5.68**	**5.72**	**5.84**	**6.11**	**6.04**	**4.74**	**4.19**	**3.79**	**3.45**	**3.4**	**5.33**	**61.09**

Please note:

- **Totals – totals are as provided by central parties. Rounding of individual months may result in the sum of individual months differing from the total provided by central parties*
- ***MHHS – includes contingency*
- ****Note from DCC – figures amended from previous month to only reference costs incurred in this financial year*
- *****RECCo – includes only 3rd party costs (does not include internal resources)*

Central Party Finances – Colour Key

Actuals data

Level 3 Advisory Groups Updates

Governance group updates

Programme Steering Group (PSG)

PSG 21 October 2025

Approval of M11/M12: The MHHS Senior Responsible Owner (SRO), formally approved these milestones:

- T1-MI-3000: Start of 18-month migration for UMS / Advanced (M11)
- T1-MI-4000: Start of 18-month migration for Smart / Non-smart (M12)

PSG papers available here.

Migration & Cutover Advisory Group (MCAG)

MCAG 21 October 2025

M11/M12 recommendation to PSG: The MHHS Senior Responsible Owner (SRO), formally approved the milestone T3-MI-0036 (Recommendation from MCAG that the Programme can approve M11 / M12)

MCAG papers available here.

Qualification Advisory Group (QAG)

QAG 16 October 2025

Qualification Progress Update: Code Bodies provided an overall progress update on the QAD, Pathways and Waves.

Qualification Wave RAG Reporting: Code Bodies provided an update on the Wave RAG reporting and Wave 1 QT progress. SRO approved the milestone T3-QU-0033 (Qualification Wave 2 Participant Readiness Confirmed) and milestone T3-QU-0034 (Qualification Wave 2 QT Execution Start)

Management of Qualification Waves – Missed Deadlines: Code Bodies provided an update on the approach to Participant missed QA&P Deadlines

Qualification Test Execution Forum: Code Bodies provided an update on the new Qualification forum and its initial progress

DIP Onboarding Update: DIP Manager provided an update on the progress of DIP Onboarding

QAG papers available here

Wider Programme Updates

Participant Checklist:

This week's Participant Checklist includes the following items for Programme participant review, feedback and awareness:

1. REMINDER: Milestone 11 (M11) Cutover status reports – the deadline for submitting your next participant self-report is **15:00 today, Wednesday 22 October 2025**
2. NEW! Timelines for upcoming Qualification activities by Wave – **please note the various deadlines for the Wave you're in.** The deadline for **Wave 3 participants to complete User Integration Testing (UIT) Data Integration Platform (DIP) Onboarding** is **Friday 31 October 2025**.
3. REMINDER: Balancing & Settlement Code (BSC) Assessment Criteria Consultation – the deadline is **Tuesday 28 October 2025**
4. NEW! Systems Integration Testing (SIT)-A Environment Closure
5. NEW! Closure of SIT housekeeping activities

You can view the **Participant Checklist** on the respective **Planning pages** of the Collaboration Base and the MHHS website. In the Participant Checklist you can view upcoming consultations and key deliverables, as well as the latest status of Change Requests in the **Master Change Request Dashboard** tab.

Upcoming Governance Meetings:

- **Wednesday 29 October 2025**: Transition & Operational Readiness Working Group (TORWG) at **14:00**
- **Wednesday 05 November 2025**: TORWG at **14:00**

Key PPC activities

Testing

- The PPC has supported the Testing team to issue communications regarding the closure of SIT-A environment on Friday 24 October 2025 including removal of ADO, SIT Microsoft Teams Channels access and closure of the Testing mailbox.

Qualification

- The PPC continue to support the Code Bodies to adequately prepare participants for upcoming Qualification activities and deliverables.
- The PPC have supported the Code Bodies to proactively chase Wave 3 & 4 participants for outstanding Qualification readiness artefacts.
- The PPC have also supported the Code Bodies to issue communications regarding key Qualification timelines / deadlines by Wave and updates to PIT/QT Lessons Learned guidance, QAD guidance, QTF Test Data files, QTF Release Notes and the QTC.
- **Next steps:** Continued activity to support upcoming comms and engagement priorities, including the live BSC Assessment Criteria consultation.

Migration

- The PPC supported the Migration Control Centre to proactively identify and engage selected suppliers ahead of the deadline to submit updated Migration plans in Kestrel. Resulted in receiving submissions from Suppliers covering 99.8% of the market.
- The PPC received all submissions from PPIR Non-SIT Wave 1 & 2 and shared responses with Migration team. Now planning for Wave 3 & 4 PPIRs.

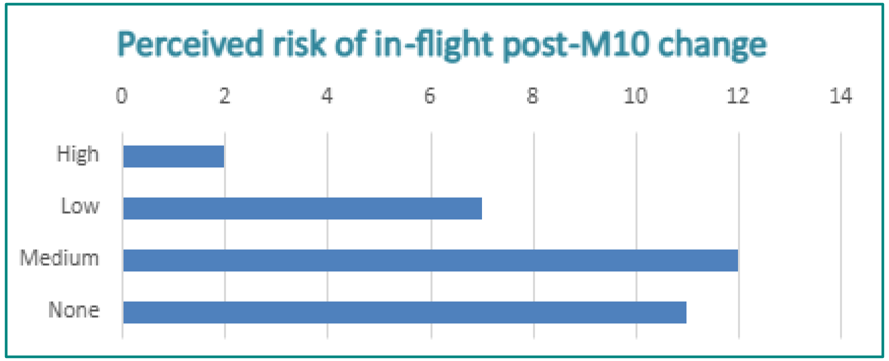
Cross-cutting communications & engagement

- The PPC led on creating and executing a comms plan for M10/M11/M12, supporting the Operational Readiness team on key M11 ready participant self-reporting and declarations, and coordinating crisis comms to amplify Helix major incident management updates.
- Uplifted and published several new pages across the Migration navigation, ensuring participants are well informed on Kestrel, Migration journeys and Sprint 0 activities, including the new Migration Sprints page.
- Streamlined artefacts across the Code workstream to reflect approvals from respective Code panels and Ofgem for implementation at M8 and created a new New Entrant LDSO Qualification page to streamline LDSO Qualification pages.
- Published uplifted versions of the SIT Functional & Operational Test Cases and Test Scenarios, QT Test Data files, QTF Release Notes and PIT/QT FAQ guidance, alongside Qualification timelines and RT Traceability Matrix artefacts, supporting document accuracy and participant confidence and ensuring participants are consistently working with the latest published information.
- **Next steps:** Finalise review of the Elexon (Helix) Service Management and DIP pages across the Collaboration Base and MHHS website to ensure they are up to date and prepare for the upcoming annual communications survey.

Industry Change

Industry horizon scanning: Summarise items monitored via the horizon scanning process

Horizon scanning metrics for changes that are active post-M10



Active post-M10 change by code: 32 – BSC: 13, REC:12, DCUSA: 2, DIPM: 3, SEC: 2

Perceived risk of active HS items: High: 2, Medium: 12, Low:7, No impact: 11

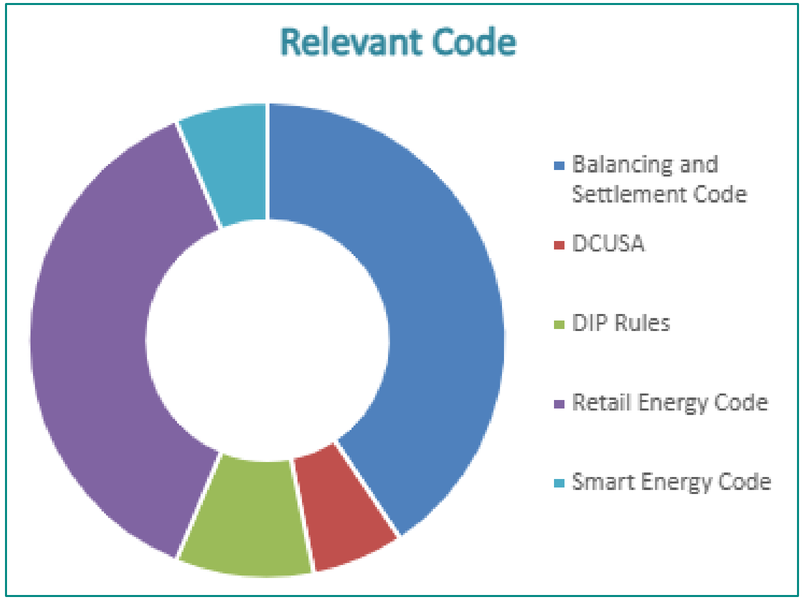
Relevant Milestone where risk exists: ELS/M11: 14, M14/M15: 8

Horizon Scanning Process

The horizon scanning process was established to monitor and manage external change to ensure Programme deliverables were not negatively impacted.

The Programme is still accountable for protecting programme deliverables until M15 which includes ELS, Qualification and Migration. The Code Forum, attended by Code Bodies, MHHSP and Ofgem, collaborate to populate the Horizon Scanning Log and review changes.

Where a change requires action, e.g. amendment to the solution or its implementation date, this will be fed back under Code Body governance and considered there.



MHHS IPA Monthly Assurance Dashboard

pwc

Reporting Period: November 2025

Dashboard Objective: To provide PSG with a progress update on in-flight and future planned assurance activities

Assurance Activities In Progress / Completed During Month

Theme-Based Assurance

- **Ongoing Embedded Assurance Activities (WP1) - In Progress -** Monthly cadence of regular interactions with MHHSP, review of the PPC bilateral reports, RAID log, working group and advisory group papers and monitoring of IPA open actions. Attendance at Issue Resolution Group (IRG) to support postmortem of ISD incident.
- **M11 Checkpoint Report (WP1) – Complete –** Completion of M11 readiness review and reporting to ePSG on 14 and 21 October to support M11 decision-making. This included an evidence-based review of M11 Acceptance Criteria and M10 work-off items, tracking of key M11 risk areas and engagement with a sample of M11-Ready participants to assess readiness based on submitted evidence.
- **Separation Plan Review (WP5) - In Progress –** IPA engaged with the SRO Separation Plan owner to discuss timelines for the upcoming IPA Separation Plan 6-monthly review in November.

Stage-Based Assurance

- **Assurance Period 11 (P11, from 25 September to 19 December 2025) - In Progress –** Completion of an evidence-based assessment of a sample of M11-ready participants prior to M11. IPA is planning to sample a separate group of MHHS Participants in the period leading up until December 2025, with a particular focus on Qualification, Migration and consequential change.
- **Qualification Tracking (WP12) – In Progress –** Monitoring of Qualification Testing execution and progress of mitigating actions to address previous risks in Supplier and Agent Qualification Testing. Review of the Central Programme Team monthly Qualification reporting and supporting evidence. On-going review of the Qualification operating model for future waves.
- **Migration Readiness Tracking (WP13) – In Progress** – Tracking of readiness for Migration, including attendance at webinars, working groups and review and feedback on Migration artefacts (this assurance informed the M11 readiness reports delivered to ePSG on 14 and 21 October). Post M11, on-going tracking and monitoring of Central Programme Team Migration performance reporting.
- **Transition Readiness Tracking (WP13) - In Progress –** Tracking and monitoring of Elexon Service Management Performance and any resultant risk to Migration. Monitoring of Elexon response to ISD major incident and delivery of remediations to mitigate impact to M11. Assessment and reporting of risks linked to unresolved SIT-A extension change request.
- **Lessons Learned (WP15) – In Progress** – Mobilisation of activity to capture and report key learning points from the MHHS Programme implementation for future industry programmes.

Upcoming Assurance Activities

- **Assurance Period 11:** Delivery of P11 assurance activities, including bilaterals with a sample of Programme Participants.
- **Separation Plan Review (WP5):** Mobilising a 6-monthly review of Separation Plan updates.
- **Ofgem Reporting Directions (WP12 / 13):** Completion of monthly IPA reporting for Qualification and Migration.
- **Lessons Learned (WP15):** Delivery of IPA lessons learned exercise

Assurance Action Status

399 Total Actions

387 are Complete

12 are In Progress, of which:

1 is within due date	5 are overdue by <1 month	5 are overdue by 1-3 months	1 is overdue by 3+ months

The 12 in-progress actions are being tracked by the IPA and relate to:

- IPA Cyber Review report which was issued in March 2025 (6). IPA is awaiting a response from the action owner.
- IPA Separation Plan Review issued in May 2025 (5). IPA is in discussion with the action owner to close out these actions as part of the next review.
- A final open action relates to the codification of service management.

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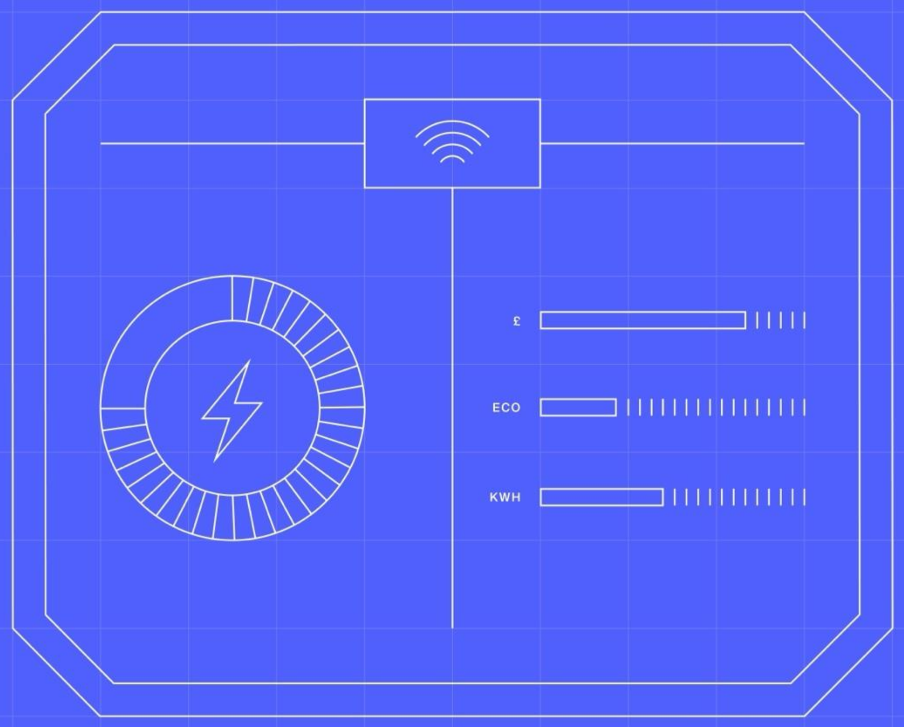
Summary and Next Steps



INFORMATION: Summarise actions and decisions. Look ahead to next meeting

Chair and Secretariat

5 mins

Summary and Next Steps

1. Confirm actions and decisions from meeting
2. Next PSG meeting:
    1. **03 December 2025 10:00 – 12:30 (in person)**

Meeting dates	**03 December 2025**
Relevant milestones or activities	
Agenda items	• Ofgem Messaging • Migration Update • Qualification Progress • ELS/Hypercare Update
Standing items	• Minutes and Actions • Programme Reporting • Delivery Dashboards • Summary and Next Steps

If you would like to propose an agenda item for the PSG, please contact the PMO at PMO@mhhsprogramme.co.uk

Thank you